

## **Welcome**

Thank you for choosing Motorola—a global leader in communications technology.

All Motorola phones are designed and manufactured in the United States to meet Motorola's exacting specifications and world-class quality standards. During development, our laboratory testing team took the durable StarTAC™ phone through its paces. They cooked it, steamed it, shook it, shocked it, dusted it, and dropped it—and the phone still worked! We are confident that the one you purchased will meet your own exacting standards.

Thank you for choosing Motorola, and by all means, enjoy your StarTAC Model 7760 dual mode digital cellular phone!

# **Guide Overview**

Okay, you've got a brand new phone with a bunch of nifty features.

Now what?

Afraid you'll press the wrong key?

Or forget a feature or two?

Don't sweat it!

We've designed this guide to take you step-by-step through each feature of your new StarTAC™ phone. We'll show you what key to press and what happens when you press it. Follow along, chapter-by-chapter, and you'll find it's as easy as 1-2-3.

Here's an idea of what you'll learn in each chapter:



## **Getting Started**

First things first. Turn to page 10, and we'll explain what came with your phone. Then, we'll show you how to install and charge your battery so that you can get started with "The Basics" in the next section.

## **The Basics**

What do all those buttons and lights mean? How do I make my first phone call? In this section, we'll answer those questions and get you going with your StarTAC phone. Start learning "The Basics" on page 22.

# **Guide Overview**

## **Using Memory**

Read “Using Memory,” beginning on page 36, and you’ll learn how to make the most of your new phone’s built-in Phone Book. You’ll save time with dialing shortcuts and memory tricks that make it easy to place quick calls.

## **Using Messaging**

Did you know that your StarTAC™ phone supports optional messaging services, like Caller ID\*, which allows you to see who’s calling before you answer? Your new phone can even receive alphanumeric messages just like a pager and tell you when you have Voice Mail\*. Simply turn to page 48 to begin “Using Messaging.”

## **The Works**

When you’re ready to get into the more advanced features your new phone has to offer, just turn to page 56 for “The Works.” Learn about everything from navigating the menu system to electronically locking your phone.

So relax! Let us show you what your StarTAC phone can do!



\*Contact your Service Provider for availability.

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# **Safety Information**

## **Exposure to Radio Frequency Signals**



Your wireless handheld portable telephone is a low power radio transmitter and receiver. When it is ON, it receives and also sends out radio frequency (RF) signals.

In August 1996, the Federal Communications Commissions (FCC) adopted RF exposure guidelines with safety levels for hand-held wireless phones. Those guidelines are consistent with the safety standards previously set by both U.S. and international standards bodies:

- ANSI C95.1 (1992)\*
- NCRP Report 86 (1986)\*
- ICNIRP (1996)\*

Those standards were based on comprehensive and periodic evaluations of the relevant scientific literature. For example, over 120 scientists, engineers, and physicians from universities, government health agencies, and industry reviewed the available body of research to develop the ANSI Standard (C95.1).

The design of your phone complies with the FCC guidelines (and those standards).

## **Antenna Care**

Use only the supplied or an approved replacement antenna. Unauthorized antennas, modifications, or attachments could damage the phone and may violate FCC regulations.

## **Phone Operation**

### **Normal Position:**

Hold the phone as you would any other telephone, with the antenna pointed up and over your shoulder.

### **Tips on Efficient Operation:**

For your phone to operate most efficiently:

- Extend your antenna fully.
- Do not touch the antenna unnecessarily when the phone is in use. Contact with the antenna affects call quality and may cause the phone to operate at a higher power level than otherwise needed.

\*American National Standards Institute; National Council on Radiation Protection and Measurements; International Commission on Non-Ionizing Radiation Protection

# **Safety Information**

**Caution:** All batteries can cause property damage, injury or burns if a conductive material, such as jewelry, keys or beaded chains, touches exposed terminals. The material may complete an electrical circuit and become quite hot. To protect against such unwanted current drain, exercise care in handling any charged battery, particularly when placing it inside your pocket, purse or other container with metal objects. When the battery is detached from the phone: your battery is packed with a protective cover; please use this cover for storing your battery when not in use.

## **Batteries**



Check the laws and regulations on the use of wireless telephones in the areas where you drive. Always obey them. Also, if using your phone while driving, please:

- Give full attention to driving—driving safely is your first responsibility;
- Use hands-free operation, if available;
- Pull off the road and park before making or answering a call if driving conditions so require.

## **Driving**



Most modern electronic equipment is shielded from RF signals. However, certain electronic equipment may not be shielded against the RF signals from your wireless phone.

## **Electronic Devices**



### **Pacemakers**

The Health Industry Manufacturers Association recommends that a minimum separation of six (6") inches be maintained between a handheld wireless phone and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with the independent research by and recommendations of Wireless Technology Research.

Persons with pacemakers:

- Should ALWAYS keep the phone more than six inches from their pacemaker when the phone is turned ON;
- Should not carry the phone in a breast pocket;
- Should use the ear opposite the pacemaker to minimize the potential for interference.
- If you have any reason to suspect that interference is taking place, turn your phone OFF immediately.

# **Safety Information**

## **Hearing Aids**

Some digital wireless phones may interfere with some hearing aids. In the event of such interference, you may want to consult your hearing aid manufacturer to discuss alternatives.

## **Other Medical Devices**

If you use any other personal medical device, consult the manufacturer of your device to determine if they are adequately shielded from external RF energy. Your physician may be able to assist you in obtaining this information.

Turn your phone OFF in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

## **Vehicles**



RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles. Check with the manufacturer or its representative regarding your vehicle. You should also consult the manufacturer of any equipment that has been added to your vehicle.

## **Posted Facilities**

Turn your phone OFF in any facility where posted notices so require.

## **Aircraft**



FCC regulations prohibit using your phone while in the air. Switch OFF your phone before boarding an aircraft.

## **Safety Information**

To avoid interfering with blasting operations, turn your phone OFF when in a “blasting area” or in areas posted: “Turn off two-way radio.” Obey all signs and instructions.

Turn your phone OFF when in any area with a potentially explosive atmosphere, and obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

Areas with a potentially explosive atmosphere are often, but not always, clearly marked. They include fueling areas such as gasoline stations; below deck on boats; fuel or chemical transfer or storage facilities; areas where fuel odors are present, i.e. if a gas/propane leak occurs in a car or home; areas where the air contains chemicals or particles, such as grain, dust, or metal powders; and any other area where you would normally be advised to turn off your vehicle engine.

An air bag inflates with great force. DO NOT place objects, including both installed or portable wireless equipment, in the area over the air bag or in the air bag deployment area. If in-vehicle wireless equipment is improperly installed and the air bag inflates, serious injury could result.

Your Motorola cellular radiotelephone is designed for excellent durability under normal use conditions. Protect your cellular telephone from water damage that could result from spills or excessive exposure to rain. Never submerge your cellular phone.

### **Blasting Areas**



### **Potentially Explosive Atmospheres**



### **Vehicles Equipped with Air Bags**

### **Equipment Care**

# **Getting Started**

## **Package Content Options**

The StarTAC™ phone comes equipped with a standard battery and an AC adapter to get you up and running. A whole new line of accessory options, now smaller and lighter than ever, can customize your wireless package for maximum performance and portability.



StarTAC Model 7760 Dual Mode Phone



Slim Main Battery with  
Battery Cover



Standard Main Battery  
with Battery Cover



Standard Auxiliary Battery  
with Battery Cover



Slim Auxiliary Battery  
with Battery Cover

## Package Content Options



Holster



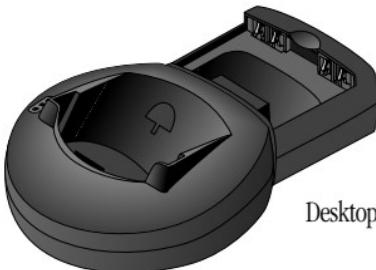
Cigarette Lighter Adapter



AC Adapter



Headset



Desktop Charger

Your phone and accessories may not look exactly as pictured above.

# **Introduction to Batteries**

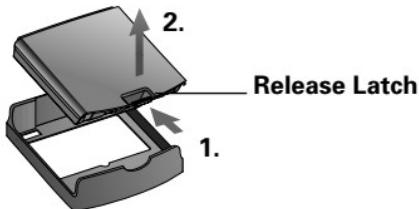
## **Battery Covers**

Your phone's batteries are shipped in an uncharged state with protective covers on them. You should save these covers to store and carry batteries when they are not in use. The cover prevents objects from touching the battery terminals, thereby reducing the risk of injury or damage from a short circuit.

To begin using your phone, just slip a battery out of its protective cover, install and charge the battery.

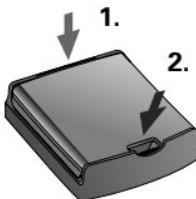
## **Removing the Main Battery Cover**

- 1. Press In Latch** Press in the release latch.
- 2. Remove Battery** Rotate the batter upward and lift it out of the cover.



## **Attaching the Main Battery Cover**

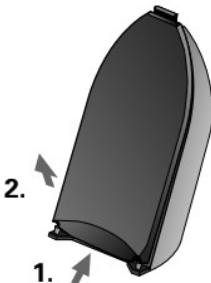
- 1. Lower Side** Lower the side, opposite the release latch, into the cover.
- 2. Click Latch** Drop the side with the release latch down until the latch clicks.



# Introduction to Batteries

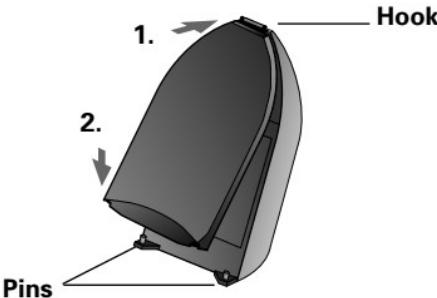
## Removing the Auxiliary Battery Cover

- 1. Dislodge Cover** Hold the auxiliary battery securely with one hand. With your other hand's thumb, push up on the bottom of the cover.
- 2. Remove Battery** Continue to push up until the cover slides free of the pins on the bottom of the battery, then swing the cover outward.



## Attaching the Auxiliary Battery Cover

- 1. Insert Point** Slide the cover's narrow end into the small grooved hook on the top of the auxiliary battery.
- 2. Secure Cover** Push the cover firmly so the base slides past the pins on the auxiliary battery, then release.

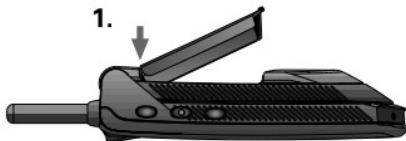


# **Installing the Battery**

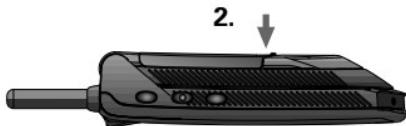
## **Main Battery Installation**

The main battery fits into the top of your phone like a ski boot fits into a ski.

- 1. Insert Toe** Place the battery's "toe" into the compartment as shown.



- 2. Snap Heel** Press its "heel" down until you hear it click into place.



## **Main Battery Removal**

To remove a battery:

**Tip:**  
If you have a charged auxiliary battery attached to your phone, you can remove and change your main battery at any time – even during a call.

- 1. Turn OFF Phone** If you don't have another battery attached, press to turn your phone OFF.
- 2. Remove Battery** Pull the release latch back toward the battery and lift the battery out.

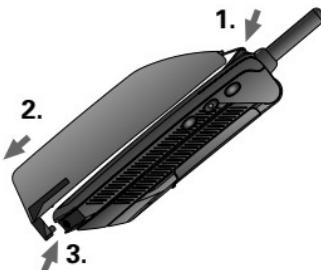


# Installing the Battery

## Auxiliary Battery Installation

The auxiliary battery clips onto the back of your phone.

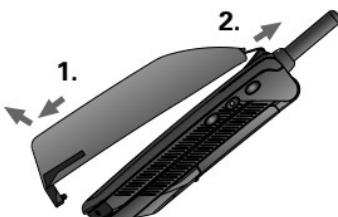
- 1. Place Hook** Place the hook located on the narrow end of the battery into the slot on the back of the phone.
- 2. Pull Batt Down** Pull the battery down and slide the battery pegs over the bottom of the phone.
- 3. Release Battery** Once the battery clears the bottom of the phone, release it. Make sure that the pegs fit securely into place.



## Auxiliary Battery Removal

To remove the auxiliary battery:

- 1. Pull Batt Down** Pull the battery down until the pegs come free, then pull the base away from the phone.
- 2. Remove Battery** Lift the battery's hook out of the slot on the back of the phone.



### Tip:

If you have a charged main battery attached to your phone, you can remove and change your auxiliary battery at any time – even during a call.

# **Charging the Battery**

## **Using the Internal Rapid Charger**

Believe it or not, there's a battery charger built right into your phone! It's called the internal charger and it's a quick and easy way to charge your phone's battery. To make use of the internal charger, all you need is one of the three available adapters, either a standard AC adapter, a rapid rate AC adapter, or a cigarette lighter adapter.

**Keep in mind:** When the internal charger is in use and the phone is ON, you can still place and receive calls. Just remember, talking on the phone requires energy, so your phone may not charge while the call is in progress.

- 1. Attach Adapter to Phone** Plug the AC or cigarette lighter adapter into the accessory connector on the bottom of your phone as shown, with the release tab facing up.
- 2. Plug In Adapter** Plug the adapter into the appropriate power source.



**Keep in mind:** In some cars, the ignition must be ON to use the cigarette lighter.

# Charging the Battery

## The Battery Indicator

In the upper right corner of your phone's display, there is a battery indicator filled with three segments. The more segments you see, the greater the charge.

- The border of the battery icon will flash during charging.
- When both batteries are fully charged, the battery icon will stop flashing and become solid.

## Expert Performance ( E•P™ ) Charging System

Your phone uses the Motorola E•P Charging System. This innovative technology allows your phone to communicate with the battery and tailor the charging cycle to get the best performance possible.

When you power up the phone or install a new battery, you may see: **Invalid Battery**. This means your phone can't communicate with the attached battery. Check the label on the battery—if it isn't a Motorola original, the battery may not have the appropriate circuitry to communicate with the phone. Otherwise, try removing and attaching the battery again.

We recommend that you use Motorola original batteries and accessories and that you store your batteries in the protective cover when not in use.

## Battery Storage and Disposal

To prolong the life of your batteries, avoid exposing them to temperatures below -10°C (14°F) or above 45°C (113°F). As a good rule of thumb, always take your phone with you when you leave your car.

To dispose of batteries, check with your local recycling center for a battery recycler near you. Never dispose of batteries in fire.

**Caution:** To prevent injuries or burns, do not allow metal objects to contact or short circuit the battery terminals.

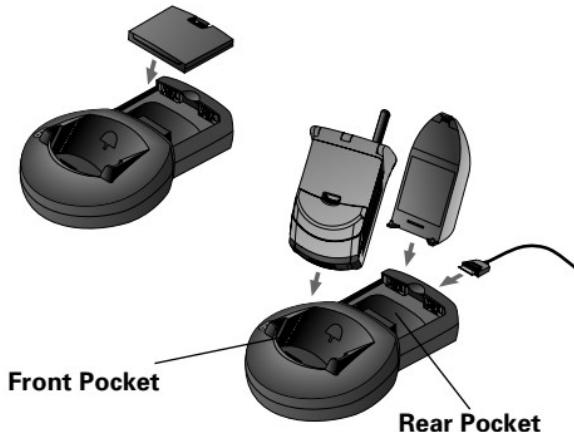
# ***Charging the Battery***

## **Using the Desktop Charger**

The desktop charger's front pocket can charge batteries while they are attached to your phone, and the rear pocket can charge batteries separately.

If you have a desktop charger:

- 1. Attach Adapter** Plug the AC adapter into the back of the charger, with the release tab facing up.
- 2. Plug In Adapter** Plug the other end of the AC adapter into a wall socket.
- 3. Insert Phone** Insert the phone into the front pocket with a main and/or auxiliary battery attached.
- & Insert Battery** If you like, insert a main or auxiliary battery into the rear pocket.



# Charging the Battery

## Desktop Charger Indicators

The three LED indicators on the left front of the desktop charger let you know the current state of any charging batteries. The first light provides information on the main battery attached to the phone, the second on the attached auxiliary battery, and the third provides information on any battery loaded in the rear pocket.

- Red means the battery is charging.
- Flashing yellow means the battery is waiting to be charged.
- Green means the battery is charged within 90% of its capacity and can be used. An additional hour of charging will bring your battery up to 100% capacity.
- Flashing red means the battery is damaged and can't be charged.

### Tip:

When you charge the main and an auxiliary battery, the main battery will be charged first.

## Desktop Charger Charging Times

The time it takes for your battery to obtain a full charge is affected by a variety of factors, including:

- **Temperature** Batteries should be at or near room temperature when charging. To prolong battery life and charge capacity, avoid exposing your batteries to temperatures below -10°C (14°F) or above 45°C (113°F). As a good rule of thumb, always take your phone with you when you leave your car.
- **Inactivity** New batteries, or batteries that have been stored for long periods of time, may not rapid charge properly. In these instances, the battery requires an overnight charge.
- **Extended Usage** Over extended periods of time, batteries gradually wear down and require longer charging times. This is normal. If you've been charging your battery regularly and notice a decrease in talk-time or an increase in charging time, then it's probably time to purchase a new battery.

# **Phone Overview**

## **Function Keys**

-  **Turns the phone ON and OFF.**
-  **Opens messaging menus.**
-  **Acts as a “shift” key to access the secondary functions of other keys.**
-  **Recalls phone numbers from memory.**
-  **Stores phone numbers into memory.**
-  **Clears characters from the screen.**
-  **Ends phone calls and exits the menu.**
-  **Places or answers calls.**
-  and  **can be used to scroll through memory entries and menu features.**

**Alphanumeric Display** Displays your input from the keypad, information recalled from memory, and other messages.

**Microphone** Positioned for convenient conversation.

**Retractable Antenna** Extend for best performance.

**Earpiece** Ultra-compact phone speaker.

**Headset Jack** Provides the connection for an optional headset.

**Accessory Connector** Provides the connection for an external power supply.

**Volume Keys** Represented in this manual by  and 

20

# Using the Smart Button

Easily recognized in this User's Guide by  and in your phone's display by  – the handy Smart Button puts a variety of functions right at your fingertip.

## The Smart Button



Use the Smart Button's fingertip convenience for:

### Opening Your Phone Book

Simply press  when your phone is idle to open the Phone Book on the display! Turn to page 40 in "Using Memory" for more information.

### Entering the Menu System

Press  then press  to enter your phone's menu system. See page 56 for information on navigating the menu system.

### Selecting Items in the Menu

The most basic use of the Smart Button is to select. Whenever the phone offers you a choice, such as setting a ringer style, just press  to select. You will see: Press \* to Select.

### Turning Features ON and OFF

Press  to toggle ON and OFF many menu features, like your phone's call timers (pg. 66). You will see: Press \* to Toggle.

### Placing and Ending Calls

Just press & hold  to place a call when the number you want to call is on the display. Press & hold  again to end a call. See page 28 for information on placing and ending calls.

# The Basics

The next few pages will introduce you to the basic features of your phone. In the chapters that follow, we'll take you step-by-step through every one of your phone's features, including storing names and numbers, using the call timers, locking the phone, and more.

## Turning Your Phone On

Follow these steps to turn your phone ON and OFF:

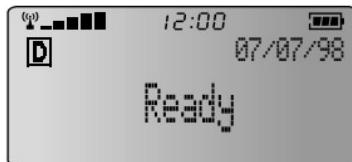
- 1. Extend Antenna** Extend the antenna completely for best performance.
- 2. Open Phone** Open the phone to expose the keypad.
- 3. Turn ON Phone** Press  once to turn the phone ON.
- 4. Turn OFF Phone** Press  again to turn the phone OFF.

### What you will see:

Each time you turn your phone ON, it performs a short self-test to make sure it's operational and then scans for service. While the phone scans, the display reads: *Searching. . .*

### CDMA Digital

If your phone finds a CDMA digital system, you will see the time and date, the  icon, and either *Ready* or the personalizable banner (if programmed).



# Turning Your Phone On

## Analog

If your phone finds an analog system, you will see the  icon and either Ready or your personalized banner.



## Quad Number

Your phone can be activated with up to four unique phone numbers. If there's more than one phone number programmed on your phone, you'll see the currently active number instead of Ready or the personalized banner.

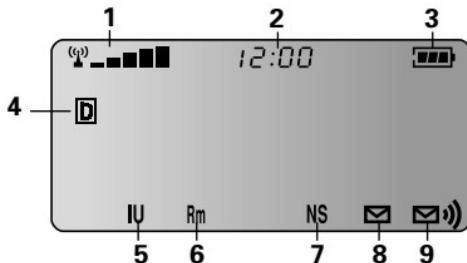


Turn to Changing Your Number on page 88 if you want to change your currently active number.

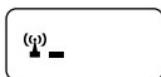
## Standby Mode

To conserve energy, your phone enters standby mode and turns off the back light when you haven't touched a key for a few seconds. The back light will come back on as soon you press a key or open the phone.

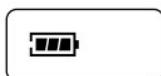
# **Reading the Indicators**



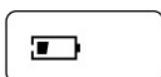
Strong



Weak



High



Low

## **Signal Strength (1)**

Displays the strength of the connection between your phone and the local cellular system.

## **Clock (2)**

When your phone is on a CDMA digital network, the display shows the current time and date transmitted by your digital Service Provider. Wherever you are, you'll have the correct local time. You can set your clock for 12- or 24-hour format. See page 97 for more information.

## **Battery Level (3)**

The three bar segments on the phone's Battery Level Indicator show the amount of charge remaining in your battery. The more bar segments you see, the higher the charge. If your battery is low, the phone alerts you in three ways:

- No bar segments on the indicator will be highlighted.
- Low Bat will appear on your display.
- A hi-lo tone will sound periodically.

If you ignore these warnings, the phone will automatically turn itself OFF when the battery is exhausted. At this point, you should charge the battery or insert a new battery.

## **D Digital (4)**

Indicates you're on a digital channel, allowing for better voice quality. Check with your Service Provider for more information.

## **Reading the Indicators**

### **Analog (4)**

Appears when you're on an analog channel.

### **In Use (5)**

Appears when a call is in progress.

### **Roam (6)**

Lights up when your phone accesses a cellular service outside of your home system. When you leave your cellular service area, your phone roams (seeks another cellular system).

### **No Service (7)**

Appears when calls cannot be placed or received from your location.

### **Caller ID/Message (8)**

Appears when you receive a Caller ID\* or alphanumeric message. It will disappear after you've viewed the Caller ID or read the message.

### **Voice Mail (9)**

Indicates that you've received a Voice Mail\* message in your Voice Mailbox. It will disappear after you've listened to the message.

**When you select one of the VibraCall™ alert combinations (see page 75), the following indicators appear in the display:**

 **VibraCall On**— Indicates that your phone's ringer is turned OFF and the VibraCall alert is ON.

 **Silent Mode**— Indicates that all of your phone's tones are silenced and the VibraCall alert is ON.

 **Vibrate Then Ring**— Indicates that both your phone's ringer and VibraCall alert are ON.

\* Contact your Service Provider for availability.

# **Reading the Indicators**

## **Detailed Battery Level Reading**

Press **FCN** then press **4**.

The bar graph in the display represents the battery level. The higher the graph, the closer the battery is to full charge.



Full Charge



Low Charge

**Important:** If the phone is being powered externally—from the cigarette lighter adapter for example—you will see:



# Reading the Indicators

## Service Light

The Service Light is on top of your phone and lights up when your phone is ON. The color it flashes depends on your phone's current state of service. Read the chart below to learn how to recognize your phone's state of service at a glance, without even opening the phone.



|                                     |                               |
|-------------------------------------|-------------------------------|
| <b>Red &amp; Green, alternating</b> | Incoming call or message      |
| <b>Green, flashing</b>              | In Service: home type system  |
| <b>Red, flashing</b>                | No Service                    |
| <b>Yellow, flashing slow</b>        | Roaming: home type system     |
| <b>Yellow, flashing fast</b>        | Roaming: non-home type system |

**Note:** If you'd like to increase your phone's standby-time, you can turn the Service Light OFF. See page 97.

# **Placing and Ending Calls**

## **Placing a Call**

**Tip:**  
If you press  without entering a number, your phone will dial the last number entered.

- 1. Extend Antenna** Extend the antenna completely for best performance.
- 2. Open Phone** Open the phone to expose the keypad. If necessary, press  to turn the phone ON.
- 3. Enter Number** Enter the number you want to call, for example: 555-1212.
- Correct Errors** Press  to erase one digit at a time if you make a mistake. Press & hold  to erase the entire entry and start again.
- 4. Place Call** Press   
**or**  
Press & hold  until you hear a high tone.  
You will see: Calling 555-1212.

You can dial phone numbers with up to 32 digits, but only the last twenty-four digits will appear in the display.

Press  to see the rest of the number.

Your phone will display the first 24 digits, then a second screen will show the digits remaining in the phone number.

## **Ending a Call**

There are three ways to end a call:

- Close Phone** Close the phone to end a call.
- or** **Press Key** Press .
- or** **Hold Smart Button** Press & hold  until you hear a high tone.  
You will see: Press \* to End Call.  
Press  again to end the call.

# Receiving Calls

Your phone must be ON to receive calls.

When a call is incoming:

- an alert will sound and/or vibrate.
- the Service Light (pg. 27) will flash red and green.

You can choose your phone's alert, selecting from nine ringer styles or silent vibration mode. See page 75.

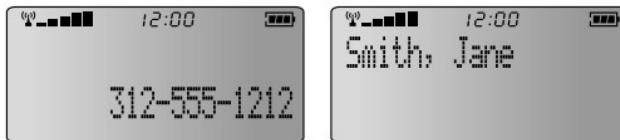
## Answering a Call

To answer a call:

- 1. Extend Antenna** Extend the antenna completely for best performance.
- 2. Open Phone** Open the phone to expose the keypad.  
**or**  
Press **SEND** if the phone is already open.

## Caller ID

If Caller ID\* service is active on your phone, you can see who's calling before you answer! The display will show either your caller's name (if it's in your Phone Book) or your caller's number. If you prefer to always see your caller's number, see page 63 to turn Number Preference ON.



The Caller IDs for your last 16 callers will be saved. See page 50 to learn how to view your stored Caller IDs.

\* Contact your Service Provider for availability.

# **Receiving Calls**

## **Ringer/Vibrate Suppress**

If an incoming call catches you by surprise, you can suppress the alert using the upper or lower volume key. Your phone's ringer or vibrator will be turned OFF while the current call lasts. Don't worry, the caller will still hear ringing and you can still answer the call by pressing **SEND**.

- SUPPRESS** When the phone rings or vibrates, press the upper or lower volume key.

**N ote:** This feature works the same with a headset. To answer the call, press either volume key again or press the Smart Button.

## **Call Waiting**

If you subscribe to Call Waiting through your Service Provider, you may hear a tone while on call, indicating that you are receiving a second call.

- ANSWER CALL** Press **SEND** to answer the call and automatically place the current call on hold.  
**OR**  
**END CURRENT CALL** Press **END** to end the current call. Your phone will then ring and/or vibrate as usual. Press **SEND** to answer the call.

## **Unanswered Call Indicator**

Even with the latest wireless technology, sometimes you are unavailable to answer calls. If your phone is ON, it keeps a count of unanswered calls. For example, if you miss two calls, your display will show: 2 Calls Unanswered.

- CLEAR DISPLAY** Press **CLR** or press **END** to clear the display, and you can begin placing calls again.

If you subscribe to Caller ID, you can easily return the calls that you missed. See page 50 to learn how.

# Redialing Numbers

## Automatic Redial

The cellular system may at times be too busy to handle your call. If this is the case, you will hear a fast busy signal and see **SEND** + **Redial** on the display. You can let your phone take care of the redialing for you — Automatic Redial will repeat the attempt over the next four minutes. When the call succeeds, your phone will ring or vibrate until the person you are calling answers.

- Auto Redial** Press **SEND** or press **◆** until you hear a high tone. You will see: **Redialing**.

To make this feature even easier, turn Instant Redial ON. Your phone will instantly redial after a fast busy signal, and you won't even have to push a button. To find out more, see page 95.

## Redial

If you hear an ordinary busy signal:

- 1. Hang Up** Press **END** to hang up.
- 2. Redial** Press **SEND** to redial.  
**or**  
Press & hold **◆**.  
You will see: **Calling**.

## Display Last Ten Numbers Dialed

Your phone keeps track of the last ten numbers you've dialed.

- 1. Enter List** Press **RCL** then press **0**, **0**. The display will show the last number you dialed.
- 2. Review List** Press **0** or **◆** to scroll through the last ten numbers dialed, starting with the most recent.
- 3. Call Number** Press **SEND** to call the number in your display.  
**or**  
Press & hold **◆**. You will see: **Calling**.

**Tip:**  
Your phone automatically remembers the last number entered.  
See page 43 to learn more ways this might be helpful.

# **Basic Tone Controls**

## **Vibration Mode**

In situations where ringing may not be appropriate, or in noisy places where you may not hear your phone, select the Vibra-Call™ Alert. Ringing will be replaced by gentle vibrations.

- Toggle** Press **FCN** then press **8** to switch  
**VibraCall** between ringer and vibrator alerts.  
**Alert**

## **Silent Mode**

To be discreet in both placing and receiving calls, just turn Silent Mode ON. All tones will be silenced. You can dial silently, and the ringer will be replaced by gentle vibrations.

- Activate** Press **FCN** then press & hold **8** until you  
**Silent** see: Silent Mode On.  
**Mode**

**Note:** This shortcut allows you to activate Silent Mode quickly. To learn how to turn Silent Mode OFF, see page 74.

## **Muting the Microphone**

If you need some privacy while a call is in progress, try muting the microphone—you'll be able to hear the party on the other end, but they will not hear you.

- Mute** Press **FCN** then press **6** to mute  
**Phone** the microphone. You will see: Muted.  
**Unmute** Press **FCN** then press **6** again to  
**Phone** resume your conversation.

## Basic Tone Controls

The upper and lower volume keys can be used to adjust both the earpiece and ringer volume. As you press these keys, the phone's speaker will demonstrate the new volume level.

### Adjusting Earpiece Volume

To adjust earpiece and keypad volume:

**Raise Volume** Press  to raise the earpiece volume.

**Lower Volume** Press  to lower the earpiece volume.

The bar graph in the display represents the volume level. The higher the graph, the louder the volume is.



High Volume



Low Volume

### Adjusting Ringer Volume

To adjust ringer volume:

**Raise Volume** Press  then press  to raise the ringer volume.

**Lower Volume** Press  then press  to lower the ringer volume.

# Your Phone & Its Shortcuts

Throughout this guide you will see shortcuts that point out simple ways to reach some of your phone's features. If you've owned a Motorola phone before, many of these shortcuts will already be familiar to you.

## The Usual Shortcuts

You'll notice the words "menu," "batt," "lock," "mute," and "vib" written on the **1**, **4**, **5**, **6**, and **8** buttons. Press the **FCN** key first, then any one of these buttons, and your phone will perform that function. It's easy, so give it a try!

- |                                     |  |
|-------------------------------------|--|
| <b>Enter<br/>Menu</b>               | Press <b>FCN</b> then press <b>1</b> to enter the menu system.                           |
| <b>Toggle<br/>Analog<br/>Analog</b> | Press <b>FCN</b> then press <b>2</b> to toggle Analog Only On or Analog Only Off.        |
| <b>Display<br/>Meter</b>            | Press <b>FCN</b> then press <b>4</b> to display the battery meter.                       |
| <b>Lock<br/>Phone</b>               | Press <b>FCN</b> then press <b>5</b> .<br>You will see: Lock? Press <b>STO</b> to lock.  |
| <b>Mute<br/>Phone</b>               | Press <b>FCN</b> then press <b>6</b> to toggle mute ON and OFF during a conversation.    |
| <b>Silence<br/>Ringer</b>           | Press <b>FCN</b> then press <b>8</b> to toggle your phone's VibraCall™ alert ON and OFF. |
| <b>Silence<br/>All Tones</b>        | Press <b>FCN</b> then press and hold <b>8</b> to turn ON Silent Mode.                    |

### Tip:

Your factory lock code is set to 123. See Locking the Phone on page 80 for more information.

# Your Phone & Its Shortcuts



# **Using Memory**

Do you have places to go and people to see? Too many phone numbers to remember? Let your phone remember them for you. Your phone's internal Phone Book can store up to 99 names and numbers for easy access on the go.

## **In this chapter you will learn how to:**

- store names and numbers into the Phone Book.
- recall phone numbers from memory.
- dial in a flash with the Super Speed Dial and Turbo Dial™ functions.
- simplify automated calling systems and credit card calls.

**Note:** Follow these symbols as a guide for using the keys on the side of your phone.

**Press**  **to scroll up**

**Press**  **to select**

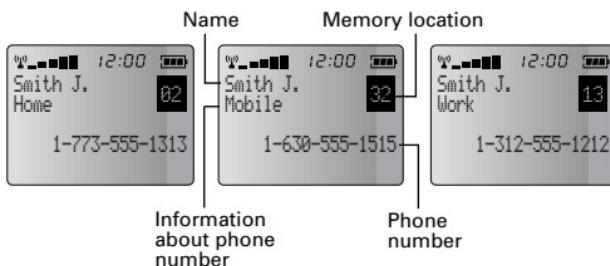
**Press**  **to scroll down**



## Making the Most of Memory

Each phone number is stored in a “memory location” numbered 01-99. You can arrange your Phone Book for convenient recall by storing related numbers in groups of ten. For example, store your ten most frequently called numbers in locations 01-09, then you can use the Turbo Dial™ keys to call them with the push of a key. You could store business phone numbers in locations 10-19, family numbers in 20-29, friends in 30-39, and so on.

You can also store names to help identify phone numbers. Later you can easily recall numbers either by memory location or by name. If someone you know has more than one phone number, you could quickly recall the number you need by storing it with a descriptive name, for example:



When you feel ready for more, try the advanced storing features at the end of the chapter. For instance, pages 44-45 describe how the Phone Book can help you access Voice Mail and other automated calling systems with just a few keystrokes.

## ***Storing Names and Numbers***

To take advantage of the internal Phone Book, you'll first want to store some names and numbers into memory. Your phone's dedicated **STO** key makes storing quick and easy.

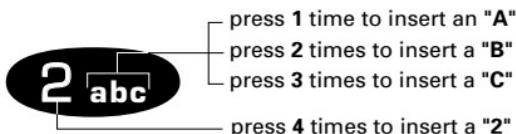
**Tip:**  
The “” symbol in your display represents the Smart Button – .

- 1. Enter Number** Enter the phone number you want to store.
- 2. Begin Storing** Press **STO** to begin storing.  
You will see: Location\_\_\_\_\_.
- 3. Enter Location** Enter the two-digit memory location where you want the entry stored.  
**or**  
**Select First Empty** Press **<\*>** to store the sequence in the first available location.
- or Select Range of Ten** Enter the first digit of the memory location and press **<\*>** to store the sequence in the first available location beginning with that digit.
- 4. Enter Name** Enter a name to identify the phone number.  
(See the next page for help entering names.)  
Press **0** or **STO** when finished. Your phone will confirm the entry by displaying the information stored.

**Keep in mind:** Your Phone Book sorts alphabetically by the first letter in the entry. If you store an entry without a name it will be placed at the back of the Phone Book.

## Entering Names

When the display shows Alpha Or Press , you can use the keypad to produce any letter in the alphabet. Press any key to scroll through the letters printed on the key and use the volume keys to switch between upper and lowercase. For example, press 2 to enter the letters "A," "B," or "C" as shown:



To enter a name into the Phone Book:

- 1. Enter Letter** Press a key as many times as necessary to enter a letter. The next letter on the key will appear with each press.
- Toggle Case** Press or to toggle between upper and lowercase.
- 2. Advance Cursor** After each letter, press to advance the cursor to the next space.
- Clear Letter** Press to erase a letter if you make a mistake.
- Back Space** Press to move the cursor backward if you would like to insert a letter earlier in the sequence.
- 3. Finish Storing** Enter up to 20 letters. Press when you are finished. Your phone will confirm the entry by displaying the information stored.

### To enter punctuation:

Using this chart as a guide, press 1 to scroll through the available punctuation marks:

|     |   |   |   |    |   |   |   |   |   |   |     |   |
|-----|---|---|---|----|---|---|---|---|---|---|-----|---|
|     | , | ! | " | \$ | Z | 8 | ' | @ | ( | ) | +   | , |
| --- | : | / | : | ;  | < | = | > | ? | [ | ] | --- |   |

# **Recall from Memory**

## **Recall by Name**

Once you have stored names and numbers, you can recall them alphabetically and immediately place calls. With one press of the Smart Button you have instant access to the name directory. What could be easier?

- 1. Enter Directory** Press **•** to enter your name directory.
  - 2. Scroll to Name** Press **•** or **•** to scroll to the name you are looking for.  
**or**  
**Search for Name** Enter the first letter of the name. (See page 39 for details on entering letters.) The display will show the name, phone number, and memory location of the first entry beginning with that letter.
- 

The image shows a digital display of a mobile phone. At the top, it says "12:00". Below that, there's a small icon of a person. The main text area displays "Smith J." and "Mobile" below it. To the right, there's a small square icon containing the number "32". At the bottom, the phone number "1-630-555-1515" is shown.
- 3. Place Call** Press & hold **•** or press **SEND** to call the number you selected. You will see: Calling.
  - 4. End Call** Press **END** or close the phone.  
**or**  
Press & hold **•** until you hear a high tone.  
You will see: Press \* to End Call.  
**then**  
Press **•** again.

# Recall from Memory

## Recall by Memory Location

Each name and number you store is placed in a memory location numbered 01-99. Once you have stored names and numbers, you can recall them by memory location.

- 1. Begin Recalling** Press **RCL** to begin recalling.
- 2. Enter Location** Enter the two-digit memory location of the phone number you are looking for.
- 3. Place Call** Press & hold **◆** or press **SEND** to call the number you selected. You will see: Calling.
- 4. End Call** Press **END** or close the phone.  
**or**  
Press & hold **◆** until you hear a high tone.  
You will see: Press \* to End Call.  
**then**  
Press **◆** again.

## Clear an Entry

Here's an easy way to erase a memory entry:

- 1. Recall Entry** Press **◆** then press **◆** or **◆** to scroll to the entry you want to erase.  
**or**  
Press **RCL** and the two-digit location number of the entry.
- 2. Clear Entry** Press & hold **CLR** to clear the entry.  
You will see: Clear?
- 3. Confirm Erase** Press **STO** to confirm that you want to erase the entry.

## **Recall Shortcuts**

### **Super Speed Dial**

If you know the memory location of the number you want to call, try the Super Speed Dial function.

- 1. Enter Location** Enter the two-digit memory location, 01-99.
- 2. Place Call** Press & hold **0** or press **SEND** to call the number you selected. The number stored in the memory location you entered will be dialed. You will see: **Calling**.

**Note:** If you enter the number of an empty location, you will see: **Location XX Is Empty**.

### **Turbo Dial**

The Turbo Dial™ keys let you dial numbers stored in locations 01-09 with the push of a button.

Press & hold a number on the keypad, **1** through **9**, and your call is placed. You will see: **Calling**.

Your phone's Emergency Call feature gives you unrestricted access to any number stored in location 01, even if your phone is locked. To learn how to activate this feature, see page 81.

## Scratchpad

If you need to take a quick note, but you don't necessarily want to save the number, use the Scratchpad, which always remembers the last phone number that was on your phone's display. The Scratchpad is especially helpful if you are on the phone and your party gives you another number to call.

- 1. Enter Number** Enter the number with the keypad. (The person on the line will hear tones as you dial.)
- 2. Store Number** Press **STO** and continue storing with step 3 on page 38.  
**or**  
**End Call** Press **END** to end your current call if necessary.
- & Place Call** Press **SEND** to call the number in the Scratchpad.

## ***Pause Dialing***

When you call automated systems like Voice Mail or bank by phone, a recorded message prompts you for PIN numbers, account numbers, etc. Pause Dialing can make using automated systems easy by allowing you to store these numbers in the same memory location as the automated system's access number. Just separate each set of numbers with a "pause"—a special character that tells your phone to wait before sending additional numbers.

### **Storing a Number with Pause Dialing**

The pause occupies a one-digit space in your phone's memory. Once you have entered a string of numbers and pauses (up to 32 digits, including pauses), store the string in the same way you store other entries.

- 1. Enter Number** Enter the phone number you use to access the automated system.
- 2. Insert Pause** Press **FCN** and press **SEND**. You will see: Insert Pause **o**. Press **♦**. You will see a pause circle inserted into the number entry: **o**. Each pause counts as one digit, and you can store up to 32 digits in each memory location.
- 3. Enter PIN** Enter the next group of numbers, for example, your PIN number. If the automated system requires a \* or #, enter those symbols, too.
- 4. Insert Pause** Press **FCN** and press **SEND** then **♦**. Repeat steps 3 and 4 as many times as necessary.
- 5. Store Sequence** Press **STO**. You will see: Location\_\_\_\_\_. Enter a two-digit location, enter a name if you like, and press **STO** or **♦** when finished. Your phone will confirm the entry by displaying the information you stored.

**Tip:**

Always store  
your Voice  
Mail number  
in location 98.

## Using Pause Dialing

Once stored, simply recall the entry and place the call. All of the digits you've stored will be recalled, but your phone will only send the tones for the set of numbers before the first pause.

- 1. Place Call** Enter the two-digit memory location where you stored your Pause Dialing number and press & hold or press . Your phone will dial the access number and wait for your input when it reaches the first pause.
- 2. Send More Numbers** When the automated system prompts you for information, press or to send the next group of numbers. Repeat this step to send each group of numbers that you have stored.
- 3. End Call** Press , close the phone, or press & hold until you hear a high tone and press again.

## Using Memory Linking

Each memory location holds up to 32 digits, including pauses. Some automated systems, however, may require you to enter more than 32 digits. In these cases, using Pause Dialing is still easy enough. Just split the numbers into two memory locations and recall the second set of digits as you need them.

- 1. Recall 2nd Location** Once you have sent the tones from the 1st location, press and the two-digit memory location where you stored the second set of digits.
- 2. Send Tones** Press and to send the tones in the 2nd location. If you have stored a pause in the 2nd location, your phone will pause as usual when it reaches it.

# **Using Calling Cards**

## **Storing Calling Card Numbers**

Number Characters are yet another way your phone can save you time in dialing. The Number Character saves a place in the memory sequence for whatever number you're calling when you use your calling card. If you use the Number Character along with Pause Dialing, using your calling card will be as simple as a few keystrokes.

- 1. Enter Access Number** Enter the phone number you use to access your calling card system, usually a 1-800 phone number. Skip this step if you only dial 0.
- 2. Insert Pause** Press **FCN** then press **SEND**. You will see: Insert Pause **o**. Press **◆**.
- 3. Insert Number Character** Press **FCN** then press **SEND**. Press **◆** or **▼** to scroll to Insert Number '**N**'. Press **◆**. You will see the number character '**N**' inserted into the sequence. This special character saves a place for the number you will be calling when you use your calling card.
- 4. Insert Pause** Press **FCN** then **SEND** then **◆** as in step 2.
- 5. Enter Code** When you use your calling card, the system prompts you for an access code, usually a PIN code. Enter this number now. Repeat steps 4 & 5 if your card requires more access codes.
- 6. Store Sequence** Press **STO** to begin storing. Enter a two-digit location number, enter a name, then press **◆**.

### **Tip:**

You can protect your calling card information with your phone's call restriction features. See page 84 for details.

## Placing a Calling Card Call

Once you've stored your calling card information, just recall the information and place the call whenever you want to use your calling card. Before your phone begins dialing, it will prompt you for the number you want to call. Once you've entered the number, your phone will automatically insert the number in place of the Number Character you stored.

- 1. Recall Entry** Press **RCL** then enter the location number where your calling card sequence is stored.
- 2. Enter Number** Press **SEND**. You will see: Enter Number. Enter the phone number you are calling. You may enter the number manually or recall it by location.
- 3. Place Call** Press & hold **◆** to place the call. Your phone will dial the number to access your long distance provider, then wait for your input when it reaches the first pause.
- 4. Send More Numbers** Press **◆** or press **SEND** to send the next group of numbers when the recording prompts you. The phone will automatically insert the number to call at the appropriate spot in the sequence. Press **◆** to send each set of numbers until finished.
- 5. End Call** Press **END**, close the flip, or press & hold **◆** until you hear a high tone, then press **◆** again to end the call.

# Using Messaging\*



Just press the dedicated Message Key to open your phone's new and easy Messaging Menu. Through this menu, you can view Caller IDs, check your Voice Mail, and read your pager-like alphanumeric Messages.

## In this chapter you will learn how to:

- view your Caller IDs.
- check your Voice Mail.
- read your Messages.
- explore your options with the Function Menus.

Follow these symbols as a guide for using the keys on your phone.

**Press** to scroll up

**Press** to select

**Press** to scroll down

**Press** to open messaging menus



\*Contact your Service Provider for availability.

## **Receiving Messages**

If your phone is ON and you receive a Caller ID, Voice Mail, or alphanumeric message:

- **An alert sounds or vibrates:**

Your phone will beep or vibrate three times. See Ringer or Vibrator Selection on page 75 to set your phone's alert. See page 77 to learn about Message Reminder Tones.

- **An indicator appears on the display:**

Appears on the lower line of the display when you receive a Caller ID or alphanumeric message. It will stay on the display until you've viewed the Caller ID or read the message.

**Urgent** Appears in the main display when you receive an urgent message and your phone is in idle mode. After a few seconds, the screen will change to Press and begin flashing.

**Msg Mem Low** Appears when your phone's alphanumeric message memory is almost full (at approximately 85% capacity).

**Msg Mem Full** Appears in the main display when the alphanumeric message memory is full and your phone is in idle mode.

Appears when you receive a Voice Mail message. It will stay on the display until you've listened to the message. Your Service Provider will then signal your phone to turn the indicator OFF.

- **Press to open the Messaging Menu:**

The specific icon will be flashing.



**Note:** See page 29 for more about receiving Caller IDs.

**Tip:**  
Your Service Provider holds your messages and will forward them after you've made room. See page 55 to learn how to delete messages.

## **Viewing Your Caller IDs\***

Your phone supports Caller ID service which lets you see who's calling before you answer. The Caller IDs for the last 16 different callers are stored so they can be viewed at any time.

1. Enter Press  to open the Messaging Menu.

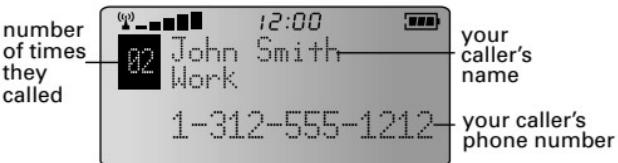
### **Messag- ing**

2. Select Press  or  to scroll to **Caller ID** and press  to select.

You will see a Caller ID icon  for each stored Caller ID. Flashing icons represent Caller IDs that have not been viewed. Below the icons you'll see information for the latest Caller ID:



3. Select Caller Press  or  to highlight a Caller ID to view and press  to view complete information for that call:



**Keep in mind:** You will see the caller's name only if it is stored in your Phone Book.

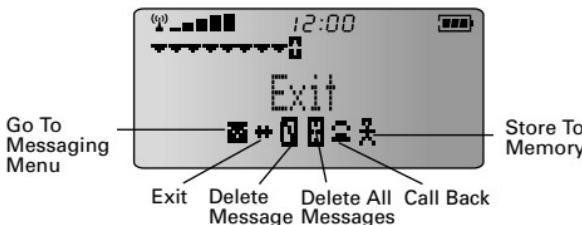
-  A check mark will appear in the corner if you've answered or returned the call. Press  to return the call of the displayed caller. Press  to store the information in your Phone Book.

\*Contact your Service Provider for availability.

## **Caller ID Options**

While viewing Caller IDs, just press the Message Key to see the options available for the highlighted Caller ID.

- 4. Access Options** Press  to open the Caller ID Function Menu.



- 5. Choose Function** Press  or  to scroll to one of the following:

-  Go To Msg Menu Press  to return your phone to the Messaging Menu.
-  Exit Press  to exit Messaging to idle mode.
-  Delete Message Press  to delete the currently selected Caller ID. Press  again to confirm.
-  Delete All Msgs Press  to delete all your Caller IDs. Press  again to confirm.
-  Call Back Press  to return the call.
-  Store To Mem Press  to begin storing the number into your Phone Book. Once selected follow the steps on page 38.

## **Checking Your Voice Mail\***

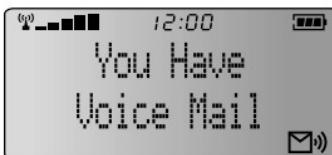
When you receive Voice Mail, your Service Provider sends a notification to your phone. You'll know when you have new Voice Mail without even calling your access number.

- 1. Enter** Press  to open the Messaging Menu.

### **Messag- ing**

- 2. Select** Press  or  to scroll to **Voice Mail** and **Voice Mail** press  to select.

If you have one or more Voice Mail messages, you will see:



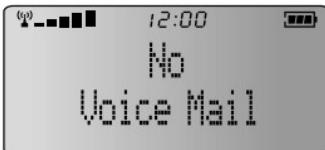
To listen to your messages, all you need to do is dial your access number. Your phone will do this automatically with one keypress.

- Dial  
Number** While viewing notifications, press  or press & hold  to dial your Voice Mailbox number.

See the following page for more options.

**Keep in mind:** Some Service Providers send the Voice Mailbox number to your phone automatically. If the number has not been sent, just store it in location 98 of your Phone Book. To learn how, see Pause Dialing on page 44.

If you have no new messages, you will see:

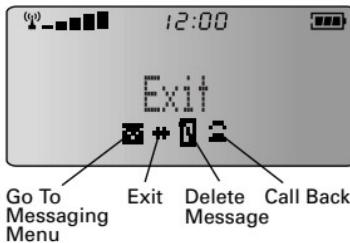


\*Contact your Service Provider for availability.

# Voice Mail Options

While checking Voice Mail, just press the Message Key to see options for the highlighted Voice Mail notification.

- 3. Access Options** Press to open the Voice Mail Function Menu.



- 4. Choose Function** Press or to scroll to one of the following:

Go To Msg Menu Press to return your phone to the Messaging Menu.

Exit Press to exit Messaging to idle mode.

Delete Message Press to delete the currently selected Voice Mail notification. Press again to confirm.

Call Back Press to dial your Voice Mailbox number.

## **Reading Your Messages\***

Your phone can receive alphanumeric messages just like a pager. The message memory stores up to 60 messages, depending on the size of each.

- 1. Enter** Press  to open the Messaging Menu.

### **Messag- ing**

- 2. Select** Press  or  to scroll to **Messages** and press  to select.

You will see a row of message icons , one for each message. You may also see  for urgent messages and  for locked messages. Flashing icons represent messages that have not been viewed. If there are more messages than can be shown on one line, arrows will point to the rest of the messages. Below the icons you'll see the latest message:



- 3. Select a Message** Press  or  to highlight a message to read and press  to read message.

**Scroll** Press  or  to scroll through the message.

**Review Messages** Press  or  to scroll to other messages.

**Call Back** Press  to dial the Call Back number (in parentheses if included).

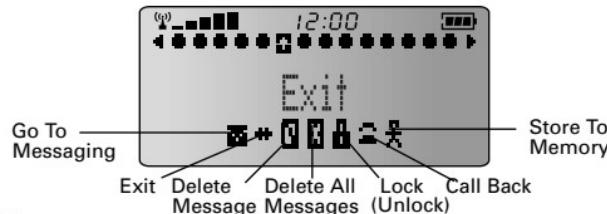
**Store to Memory** Press  to store the Call Back number (in parentheses if included) in your Phone Book.

\*Contact your Service Provider for availability.

# Message Options

While reading your messages, just press the Message Key to see the options available for the highlighted message.

- 4. Access Options** Press  to open the Message Function Menu.



- 5. Choose Function** Press  or  to scroll to the desired option and press  to select one of the following:

-  Go To Msg Menu Press  to return your phone to the Messaging Menu.
-  Exit Press  to exit Messaging to idle mode.
-  Delete Message Press  to delete the currently selected message. Press  again to confirm.
-  Delete All Msgs Press  to delete all messages. Press  again to confirm.
-  Lock Message Press  to lock or unlock the message. Lock important messages to protect them from accidental deletion.
-  Unlock Message Messages must be unlocked before they can be deleted.

If the message contains a Call Back number (in parentheses), you will also see these options:

-  Call Back Press  to dial the sender's number.
-  Store To Mem Press  to begin storing the number into your Phone Book. Once selected follow the steps on page 38.

# The Works

## Introducing the Menu Features

The StarTAC™ digital cellular phone is loaded with handy features that can help make life easier, more productive, and just a bit more exciting. The phone's user-friendly menu system will help you find what you need quickly and easily. You'll see the following icons as you scroll through the menu system and each represents a menu.



Phone Book



Lock/Secure



Timers



Phone Options



Tone Control

## Navigating the Menu

You can navigate through the menu system using the three keys located on the left side of the phone. Use the upper and lower volume keys to scroll through the options available on one level. Use the middle Smart Button to choose an option, both menus and features.

This manual uses these symbols to instruct you to use the Smart Button and the upper and lower volume keys.

**Press**  **to scroll up**

**Press**  **to select**

**Press**  **to scroll down**



## Road Maps

To help you navigate through the phone's menu system, chapters begin with an easy-to-follow visual "road map"—a quick overview of what you'll find in the chapter that follows.

To use the menu system:

**1. Enter Menu**

Press **FCN** then press **•**.

**2. Scroll through Menu**

Press **•** or **•** to scroll through the menu's top level, shown on the right.

**3. Exit Menu**

Press **END** to exit the menu.



## Previous User Compatibility

If you are already familiar with previous Motorola cellular phones, you may prefer to use your phone's **\*#** & **#** keys to scroll through the menu system.

## In "The Works"

Within the chapters that follow, detailed instructions describe the operation of each feature. We'll teach you everything you need to know about your new phone, including how to use and access a feature and what happens when you do, without missing a keypress.

# **Phone Book**



In "Using Memory" you learned how to store and recall phone numbers with the internal Phone Book. You can access the same features, along with a few others, using your phone's convenient menu system.

## **In this chapter you will learn how to:**

- recall and store phone numbers using the menu system.
- edit your memory information.
- view your own phone number.

Follow these symbols as a guide for using the keys on the side of your phone.

**Press** **to scroll up**



**Press** **to select**



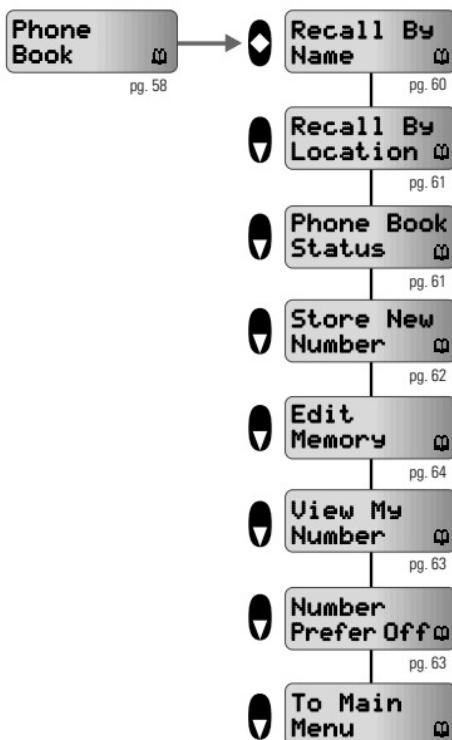
**Press** **to scroll down**



# Road Map

Press **FCN** then press **•** to enter the menu system.

Start:



## Getting to Phone Book...

**1. Enter Menu** Press **FCN** then press **•**.

**2. Enter Phone Book** Press **•** to enter Phone Book.

Recall By Name



## Recall By Name

Once you have stored names and numbers, you can recall them alphabetically with the Phone Book menu.

**3. Begin Recalling** Press **•** to select Recall By Name.  
You will see: Enter 1st Letter.

**4. Enter Name** Press the appropriate digit key as many times as necessary to enter the first letter of the name. (See page 39 for help entering letters.)  
You will see the first entry with that letter.

**5. Find Name** Press **•** or **◆** to scroll to the name you are looking for.

**6. Call Entry** Press & hold **•** or press **SEND**.  
You will see: Calling.

**7. End Call** Press **END** or close the phone.  
**or**  
Press & hold **•** until you hear a high tone.  
You will see: Press \* to End Call.  
**then**  
Press **•** again.

## **Recall By Location**

Each name and number you store is placed in a memory location numbered 01-99. Once you have stored names and numbers, you can use this feature to recall them by memory location.

Recall By Location 

- 3. Begin Recalling** Press **0** or **1** to scroll to Recall By Location and press **2** to select.
- 4. Enter Location** Enter the two-digit memory location of the number you're looking for. You will see the Phone Book screen for that memory location.
- 5. Call Numbers** Press & hold **0** or press **SEND**. You will see: Calling.
- 6. End Call** Press **END** or close the phone.  
**or**  
Press & hold **0** until you hear a high tone.  
You will see: Press \* to End Call.  
**then**  
Press **0** again.

### **Tip:**

To place a quick call just enter the two-digit location and press **SEND**. See page 42 for more information.

## **Phone Book Status**

You can use this feature to see how many of your Phone Book's 99 locations have been used.

Phone Book Status 

- 3. Select Feature** Press **0** or **1** to scroll to Phone Book Status and press **2** to select. You will see: XX Full XX Empty.
- 4. Exit Menu** Press **END** to exit menu, or you may scroll to other features.

## Getting to Phone Book...

**1. Enter Menu** Press **FCN** then press **◆**.

**2. Enter Phone Book** Press **◆** to enter Phone Book.

Store New Number 

### Store New Number

Whether you store numbers as described in “Using Memory” or store numbers with this menu feature, you will get the same results – so give it a try!

- 3. Begin Storing** Press **◆** or **◀** to scroll to Store New Number and press **◆** to select.
- 4. Enter Number** Enter the number you want to store and press **◆**. You will see: Location\_\_\_.  
**5. Enter Location** Enter the two-digit number of the memory location where you want the number stored. You will see: Alpha or Press **\***.  
**6. Enter Name** Enter a name to identify the phone number or continue with step 7. See page 39 for details on entering names.  
**7. Store Number** Press **STO** or **◆**. Your phone will confirm the entry by displaying: Stored At XX.  
**8. Exit Menu** Press **END** to exit menu, or return to Step 3 to store more numbers.

#### Tip:

Press **◆** to store the entry in the first available location or press one digit and **◆** to store it in the first location beginning with that digit.

# **Viewing Your Number**

Use this feature to view your phone's currently active phone number. If you have more than one phone number, you can change the active number with Changing Your Number on page 88.

**View My  
Number**



- 3. View  
Number** Press **•** or **•** to scroll to **View My  
Number** and press **•** to select. The display will show the currently active number on your phone.

**Shortcut:**

Press **RCL** **#**

- 4. Exit  
Menu** Press **END** to exit the menu, or you may scroll to other features.

## **Number Preference**

### **When Placing Calls:**

If you prefer to see the phone number (Calling 555-1212) instead of the name (Calling Jane Smith) when you place a call from the internal Phone Book, turn Number Preference ON.

**Number  
Pref On**



### **When Receiving Calls:**

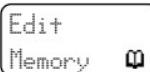
If you subscribe to Caller ID, your phone automatically looks up callers in your Phone Book and displays the name stored in the entry. If you prefer to see the caller's number (555-1212), turn Number Preference ON.

- 3. Find  
Feature** Press **•** or **•** to scroll to **Number Prefer.  
Feature**
- 4. Toggle  
Feature** Press **•** to toggle the feature ON or OFF.
- 5. Exit  
Menu** Press **END** to exit the menu, or you may scroll to other features.

## Getting to Phone Book...

**1. Enter Menu** Press **FCN** then press **◆**.

**2. Enter Phone Book** Press **◆** to enter Phone Book.



## Editing a Memory Location

You can edit an entry or move it to another location. When you move an entry, the original location remains untouched, allowing you to easily create a Phone Book entry similar to one you've already stored.

**3. Begin Editing** Press **◆** or **◀** to scroll to Edit Memory and press **◆** to select.

**4. Find by Location** Press **◆** or **◀** to scroll to Edit By Location and press **◆** to select. You will see: Location\_\_\_\_\_. Enter the two-digit memory location of the phone number you want to edit. Press **◆** to begin editing the displayed entry and continue with Step 5.

**or Find by Name** Press **◆** or **◀** to scroll to Edit By Name and press **◆** to select. You will see: Enter 1st Letter. Enter the first letter of the name you want to edit. (See page 39 for information on entering letters.) You will see the first entry beginning with that letter. Press **◆** or **◀** to scroll to the name you are looking for and press **◆** to begin editing.

**5. Edit Phone Number** Enter your changes to the phone number. Press **CLR** to erase one digit at a time, or press & hold **CLR** to erase the entire number. Press **◀\*** to move the cursor backward.

# Editing a Memory Location

(continued)

- 6. Finish Number** Press **◆** when you finish editing the phone number. The display will show the current location.
- 7. Move to a New Location** If you'd like to move the entry to a new location and preserve the original entry, press & hold **CLR** to erase the location and enter a new two-digit location. You will see the name associated with the entry.
- or Overwrite Original** If you'd like to overwrite the original entry, press **◆** or **STD**. You will see the name associated with the entry.
- 8. Edit Name** Enter your changes to the name. (See page 39 for details on entering names.) Press **CLR** to erase one letter at a time, or press & hold **CLR** to erase the entire name. Press **◀** to move the cursor backward. Skip this step to leave the name unchanged.
- 9. Confirm Changes** Press **◆** or **STD** when you finish editing the name. If you are overwriting an entry, you will see: Location XX is Full. The display will then show the new information and you will see: Change? Press **◆** or **STD** again to save your changes. You will see: Stored At XX.
- or Choose Different Location** Press **CLR** to choose a new memory location and return to step 6.
- or Discard Changes** Press **END** to exit without saving your changes.
- 10. Exit Menu** Press **END** to exit the menu, or you may scroll to other features.

# **Call Timers**



Your phone is equipped with three visual and three audible call timers. You can monitor or record the length of individual calls, set a timer to track monthly usage, or have the phone alert you at intervals that you specify.

## **In this chapter you will learn how to:**

- monitor the length of your calls.
- set and view the resettable timer for long-term monitoring.
- program audible timers for your individual needs.

**Note:** Follow these symbols as a guide for using the keys on the side of your phone.

**Press** **to scroll up**

**Press** **to select**

**Press** **to scroll down**



# Road Map

Press **FCN** then press **•** to enter the menu system.

Start:



## Getting to Call Timers...

1. Enter Menu Press **FCN** then press **•**.
2. Enter Call Timers Press **•** or **▼** to scroll to Timers and press **•** to select.

Individual  
XX:XX:XX **•**

### Shortcut:

Press **RCL** then  
**#** twice for a  
quick look at  
this timer.

### Shortcut:

Press **FCN**, **•**,  
then **4**, **5**.

Resettable  
TimeXXXX **•**

### Shortcut:

Press **RCL** then  
**#** three times  
for a quick  
look at this  
timer.

### Shortcut:

Press **FCN**,  
**•**, then  
**4**, **6**.

## View Individual Timer

The individual timer records the air-time of your most recent call in hours, minutes, and seconds. It resets before you place the next call and when you turn the phone OFF. You can have the timer display automatically while calls are in progress. See Auto Display Individual Timer on page 70.

3. View Timer When you enter the Call Timers menu, you will see: Individual XX:XX:XX.
4. Exit Menu Press **END** to exit the menu, or you may scroll to other features.

## View Resettable Timer

You can track how much air-time you have accumulated during any time period you choose. For example, reset this timer at the beginning of each billing period to know where you stand at any given moment. Use this feature to view the time elapsed, and follow the instructions on page 69 to reset the timer.

3. View Timer Press **•** or **▼** to scroll to Resettable Time. You will see the air-time in minutes since you last reset the timer.
4. Exit Menu Press **END** to exit the menu, or you may scroll to other features.

## **View Cumulative Timer**

This is a non-resettable timer that keeps track of your phone's total air-time (in minutes) since your phone was activated.

- 3. View Timer** Press **0** or **9** to scroll to Cumulative Time. You will see the total air-time in minutes.
- 4. Exit Menu** Press **END** to exit the menu, or you may scroll to other features.

Cumulative  
Time **XXXX** 

### **Shortcut:**

Press **RCL** then **#**, four times.

### **Shortcut:**

Press **FCN**,   
then **4**, **7**.

## **Reset Timer**

Scroll over to this feature at the beginning of each billing cycle and you will always be in the know. After you reset the timer, it will continue to keep track of your air-time (in minutes) until you reset it again.

- 3. Find Feature** Press **0** or **9** to scroll to Reset Timer.
- 4. Reset Timer** Press **0** to reset. You will see: Resettable Time **00000**.
- 5. Exit Menu** Press **END** to exit the menu, or you may scroll to other features.

Reset  
Timer 

### **Shortcut:**

Press **FCN**,   
then **4**, **3**  
and continue  
with step 4.

### **Shortcut:**

Press **FCN**  
then **0**,  
**7**, **RCL**  
to reset the  
timer.

**Keep in mind:** The shortcuts will not work if the Resettable Timer is already set at zero.

## Getting to Call Timers...

1. Enter Menu Press **FCN** then press **•**.
2. Enter Call Timers Press **•** or **◆** to scroll to Timers and press **•** to select.

Individual  
Timer On **○**

### Auto Display Individual Timer

When you turn this feature ON, your phone will automatically display your air-time in minutes (XX) and seconds (YY) during and after each call.

**Note:** Activating the Auto Display Timer may reduce standby-time and talk-time.

**Shortcut:**  
Press **FCN**, **•**,  
then **4**, **8**  
and continue  
with step 4.

3. Find Feature Press **•** or **◆** to scroll to Individual Timer.
4. Toggle Display Press **•** to toggle ON or OFF the automatic display of the individual timer.
5. Exit Menu Press **END** to exit the menu, or you may scroll to other features.

One Minute  
Timer Off **○**

### One Minute Audible Timer

Turn this feature ON to hear an audible beep 10 seconds before the end of every minute during a call. Don't worry, the party on the other end will not hear the beeps.

**Shortcut:**  
Press **FCN**, **•**,  
then **4**, **4**  
and continue  
with step 4.

3. Find Feature Press **•** or **◆** to scroll to One Minute Timer.
4. Toggle Timer Press **•** to toggle the timer ON or OFF.
5. Exit Menu Press **END** to exit the menu, or you may scroll to other features.

## **Repeating Audible Timer**

You can set this timer to beep during your calls at an interval that you select—from 11-999 seconds. Like the One Minute Audible Timer, you will hear the beep 10 seconds before the end of each interval, and the party on the other end will not hear the beeps.

Repeating  
Timer Off 0

- 3. Find Feature** Press **0** or **1** to scroll to Repeating Timer.
- 4. Toggle Timer** Press **0** to toggle the timer ON or OFF.
- 5. Enter Seconds** If you toggle the timer ON, you will see: Enter Seconds. Enter the number of seconds you would like between beeps and press **0** to set the timer. You will see: Set At XXX Secs.
- 6. Exit Menu** Press **END** to exit the menu, or you may scroll to other features.

### **Shortcut:**

Press **FCN**, **0**,  
then **4**, **1**  
and continue  
with step 4.

## **Single Audible Timer**

You can set the Single Timer to beep at a time that you select—from 11-999 seconds. It will beep once during each call, 10 seconds before the end of the interval. The party on the other end will not hear the beeps.

Single  
Timer Off 0

- 3. Find Feature** Press **0** or **1** to scroll to Single Timer.
- 4. Toggle Timer** Press **0** to toggle the timer ON or OFF.
- 5. Enter Seconds** If you toggle the timer ON, you will see: Enter Seconds. Enter the number of seconds you would like before the beep and press **0** to set the timer. You will see: Set At XXX Secs.
- 6. Exit Menu** Press **END** to exit the menu, or you may scroll to other features.

### **Shortcut:**

Press **FCN**, **0**,  
then **4**, **2**  
and continue  
with step 4.

# Tone Controls



If you've been reading along diligently, this may be a good time for a break—put your feet up and have some fun with the Tone Controls. Use these features to select Silent Mode, personalize your phone's ringer styles—or turn them OFF for some peace and quiet.

## In this chapter you will learn how to:

- choose from nine different ringer styles.
- activate and deactivate the VibraCall™ Alert.
- silence the keypad.
- silence all your phone's tones with one convenient feature.
- set the Message Reminder.

**Note:** Follow these symbols as a guide for using the keys on the side of your phone.

**Press** **to scroll up**

**Press** **to select**

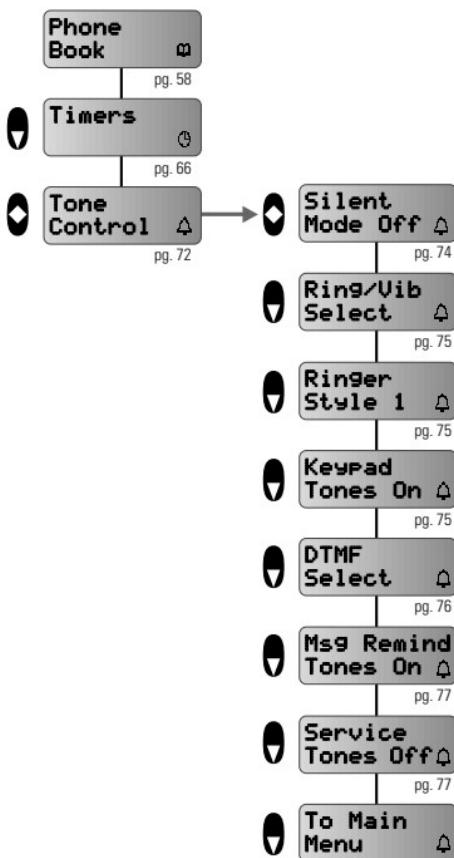
**Press** **to scroll down**



# Road Map

Press **FON** then press **◆** to enter the menu system.

Start:



## Getting to Tone Control...

- 1. Enter Menu** Press **FCN** then press **◆**.
- 2. Enter Tone Control** Press **◆** or **◆** to scroll to Tone Control and press **◆** to select.

Silent  
Mode Off **4**

**Shortcut:**  
Press **FCN** then  
press & hold  
**8**.

## Silent Mode

When you need to be discreet, just turn Silent Mode ON. All tones will be silenced. The ringer and incoming message tones will be replaced by vibrations.

- 3. Find Feature** Press **◆** or **◆** to scroll to Silent Mode.
- 4. Toggle Feature** Press **◆** to toggle the feature ON or OFF.
- 5. Exit Menu** Press **END** to exit the menu, or you may scroll to other features.

Ringer  
Style X **4**

## Select Ringer Style

Your new phone offers nine different ringer styles. After you choose a style, the phone will give you a brief sample of your new alert sound, or vibrate if you have the VibraCall™ Alert selected.

- 3. Enter Feature** Press **◆** or **◆** to scroll to Ringer Style and press **◆**.
- 4. Select Ringer** Press **◆** or **◆** to scroll through the ringer styles. As you scroll, your phone will give an audible sample of the currently displayed style. Press **◆** to select the displayed option.
- 5. Exit Menu** Press **END** to exit the menu, or you may scroll to other features.

## Ringer or Vibrator Selection

Motorola's VibraCall™ Alert is ideal for situations where ringing may not be appropriate, or in noisy places where you might not hear the ringer. You can choose to be alerted to incoming calls using the vibrator, ringer, both or neither.

- 3. Enter Feature** Press **FCN** or **◆** to scroll to Ring/Vib Select and press **◆**.
- 4. Select Ringer/Vibe** Press **FCN** or **◆** to scroll to Vibrate Only, Ring Only, or Vibrate Then Ring and press **◆** to select the displayed option.
- 5. Exit Menu** Press **END** to exit the menu, or you may scroll to other features.

**Keep in mind:** When both the ringer and vibrator are ON, the phone alerts you by vibrating for three ring cycles and then ringing.

## Keypad Tones

Keypad tones are the sounds you hear when you press any key on the phone. If you want to be discreet, use this feature to silence the audio feedback from the keypad.

**Keep in mind:** Turning keypad tones OFF does not silence the tones your phone sends across the line. See Scratchpad Tones on the following page for more information.

- 3. Find Feature** Press **FCN** or **◆** to scroll to Keypad Tones.
- 4. Toggle Feature** Press **◆** to toggle the feature ON or OFF.
- 5. Exit Menu** Press **END** to exit the menu, or you may scroll to other features.

Ring/Vib

Select



### Shortcut 1:

Press **FCN** then press **8** to toggle the VibraCall™ alert ON and OFF.

### Shortcut 2:

Press **FCN**, **◆**, and **3**, **0** or **1** and continue with step 4.

Keypad

Tones On



Tone Controls

### Shortcut:

Press **FCN**, **◆**, and **3**, **2** and continue with step 4.

## Getting to Tone Control...

- 1. Enter Menu** Press **FCN** then press **◆**.
- 2. Enter Tone Control** Press **◆** or **◀** to scroll to Tone Control and press **◆** to select.



## Transmit Tones

Your phone transmits tones to communicate with automated calling systems like Voice Mail or bank by phone. These tones are called DTMF tones (Dual Tone Multi-Frequency tones), and this feature allows you to control the length of the tone your phone sends. For most systems, you should use the default setting of short tones, which sends the tones for a preset length of time. If you choose long tones, your phone will transmit the tones for as long as you press & hold the key. To silence the tones during conversations, turn the tones OFF.

### Shortcut:

Press **FCN** then press **◆** and **3**, **3** and continue with step 4.

- 3. Enter Feature** Press **◆** or **◀** to scroll to DTMF Select and press **◆** to select.
- 4. Select Setting** Press **◆** or **◀** to scroll to Transmit DTMF Long, Transmit DTMF Short, or Transmit DTMF Off and press **◆** to select.
- 5. Exit Menu** Press **END** to exit the menu, or you may scroll to other features.

**Note:** If you turned the DTMF tones OFF, but you want to access a tone-activated system like Voice Mail, place your call, enter the numbers you need to transmit and:

- Send Tones** Press **RCL** then press **SEND** to send the tones if Scratchpad tones are OFF.

## **Message Reminder**

If you subscribe to messaging services, there's no need to worry about missing the new message alert. Just turn Message Reminder Tones ON and your phone will remind you of unread messages by beeping and /or vibrating every two minutes. This feature is especially helpful if you are busy or away from your phone.

Msg Remind  
Tones On

- 3. Find Feature** Press or to scroll to Msg Remind Tones.
- 4. Toggle Feature** Press to toggle the feature ON or OFF.
- 5. Exit Menu** Press to exit the menu, or you may scroll to other features.

## **Service Tones**

When Service Tones are ON, you'll be instantly alerted to any change in your cellular service. You'll hear two short beeps when your phone (1) starts to roam, (2) returns to a home system after roaming, (3) loses service, (4) finds service, or (5) moves from digital to analog service (or vice versa).

Service  
Tones On

- 3. Find Feature** Press or to scroll to Service Tones.
- 4. Toggle Feature** Press to toggle the feature ON or OFF.
- 5. Exit Menu** Press to exit the menu, or you may scroll to other features.

**Keep in mind:** Your phone will always beep if a call is dropped.

# **Lock/Security**



While you probably would not want to leave your phone unattended, your phone has a number of built-in security features to prevent unauthorized use.

## **In this chapter you will learn how to:**

- lock and unlock your phone.
- place emergency calls.
- view and change your lock code.
- restrict call placement and memory access.
- reset or clear your phone's settings.

Follow these symbols as a guide for using the keys on the side of your phone.

**Press**  **to scroll up**

**Press**  **to select**

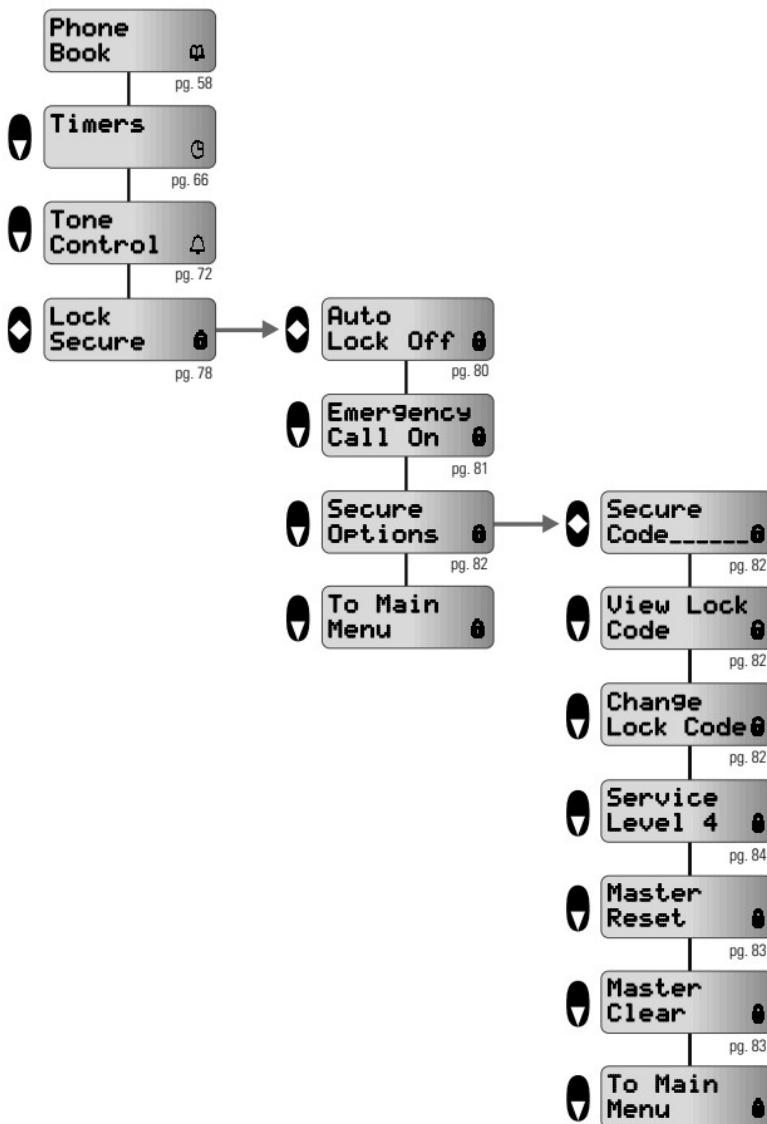
**Press**  **to scroll down**



# Road Map

Press **FCN** then press **◆** to enter the menu system.

Start:



## Getting to Lock/Security...

- 1. Enter Menu** Press **FCN** then press **•**.
- 2. Enter Lock/Secure** Press **•** or **▼** to scroll to Lock Secure, then press **•** to select.

Auto  
Lock Off 

### **Auto Lock**

Turn this feature ON and your phone will automatically lock itself each time the phone is turned OFF.

- 3. Find Feature** Press **•** or **▼** to scroll to Auto Lock.
- 4. Toggle Lock** Press **•** to toggle the feature ON or OFF.
- 5. Exit Menu** Press **END** to exit the menu, or you may scroll to other features.

### **Locking the Phone**

You can lock your phone manually at any time to help prevent unwanted use. Once locked, you can leave the phone ON or turn it OFF and the phone will remain locked.

- 1. Lock Phone** Press **FCN** then press **5**.  
You will see: Lock?
- 2. Confirm** Press **•** or **STD**. You will see: Locked.

### **Unlocking the Phone**

Unlocking your phone is quick and easy. Once your phone is ON, just enter your three-digit code. Your factory programmed lock code is 123. If you've changed this code and can't remember what it is, see View Lock Code on page 82.

**Keep in mind:** You can still receive calls when the phone is locked. Follow these steps to answer an incoming call:

- 1. Unlock** Enter your three-digit code and press **•**.
- 2. Answer Call** Press **•** or press **SEND** to answer the call.

# **Emergency Call**

Your phone's emergency call feature allows you to instantly place a call from location 01 – even when your phone is locked.

Emergency  
Call On

**3. Find Feature** Press **•** or **•** to scroll to Emergency Call 1.

**4. Toggle** Press **•** to toggle the feature ON or OFF.

**5. Exit Menu** Press **END** to exit the menu, or you may scroll to other features.

## **Shortcut:**

Press **FNC**, **•**  
then **2**, **9**  
and continue  
with step 4.

**Keep in mind:** Some cellular systems only allow access to their own emergency numbers. Check with your Service Provider for more information.

## **Storing an Emergency Call Number**

You should reserve memory location 01 for an emergency number or the number of a family member or close friend. To store your emergency number, follow these steps:

**1. Enter Number** Enter your emergency number.

**2. Save Number** Press **STO** and press **0**, **1** to choose location 01. You will see: Enter Name.

**3. Enter Name** Enter a name if you like and press **•** when finished. Your phone will confirm the entry by displaying the stored information.

## **Placing an Emergency Call**

**Place Call** Press & hold **1**.

**Keep in mind:** If Call Restriction Service Level 1 is enabled, the Turbo Dial™ Keys will not be active. To override the restriction and place an emergency call, press **RCL**, **1**, **SEND**. See page 84 for information on your phone's service levels.

## Getting to Secure Options...

- 1. Enter Menu** Press **FCN** then press **◆**.
- 2. Enter Lock/Secure** Press **◆** or **◆** to scroll to Lock/Secure, then press **◆** to select.
- 3. Access Secure Options** Press **◆** or **◆** to scroll to Secure Options, then press **◆**. You will see: Secure Code \_\_\_\_\_. Enter your six-digit secure code.

Secure Options 

View Lock Code 

**Shortcut:**  
Press **FCN**, **0**,  
enter six-digit  
security code,  
then **RCL**.

Change Lock Code 

**Shortcut:**  
Press **FCN**, **0**,  
enter your six-  
digit secure  
code, enter a  
new lock code,  
then **STO**.

## Secure Options Submenu

For your protection, you must enter a six-digit secure code in order to access the features in the Secure Options submenu. The factory programmed secure code is 000000.

### View Lock Code

Forget your lock code or need to double-check it?  
Help is only a few keystrokes away.

- 4. View Code** Press **◆** to select View Lock Code.  
You will see: LocCode XXX.
- 5. Exit Menu** Press **END** to exit the menu, or you may scroll to other features.

### Change Lock Code

Changing your lock code is easy— follow these simple steps.

- 4. Begin Change** Press **◆** or **◆** to scroll to Change Lock Code and press **◆** to select.  
You will see: Enter New Code \_\_\_\_.
- 5. Enter New Code** Enter a new three-digit lock code. Your phone will confirm by displaying: New Lock Code XXX.
- 6. Exit Menu** Press **END** to exit the menu, or you may scroll to other features.

## **Master Reset**

Use this feature to reset all user-selectable options back to their original factory settings.

Master  
Reset



**Keep in mind:** Once you select this feature, the reset process cannot be canceled or reversed.

- 4. Reset Features** Press **◀** or **▶** to scroll to Master Reset and press **◆** to select. You will see: Reset?
- 5. Confirm Reset** Press **◆** to confirm. You will see: Standard Setting.
- or Exit** Press **END** to exit without resetting.
- 6. Exit Menu** Press **END** to exit the menu, or you may scroll to other features.

## **Master Clear**

If you want to start with a clean slate, use Master Clear to clear all user-selectable options, the resettable timer, the Phone Book, and the Messaging memory.

Master  
Clear



**Keep in mind:** Once you select this feature, the process cannot be canceled or reversed.

- 4. Clear Settings** Press **◀** or **▶** to scroll to Master Clear and press **◆** to select. You will see: Clear?
- 5. Confirm Clear** Press **◆** to confirm. You will see: Busy. It will take a few seconds to reset all of your phone's options back to their factory settings.
- or Exit** Press **END** to exit without resetting.
- 6. Exit Menu** Press **END** to exit the menu, or you may scroll to other features.

## Getting to Secure Options...

- 1. Enter Menu** Press **FCN** then press **◆**.
- 2. Enter Lock/Secure** Press **◆** or **◆** to scroll to Lock/Secure, then press **◆** to select.
- 3. Access Secure Options** Press **◆** or **◆** to scroll to Secure Options, then press **◆**. You will see: Secure Code \_\_\_\_\_. Enter your six-digit secure code.

## Secure Options Submenu

Service  
Level 4 **◆**

### Service Level

When loaning your phone to others, you may want to restrict call placement or protect memory information. Your phone has two service levels that allow you to control the types of outgoing calls that can be made from your phone.

- 4. Select Feature** Press **◆** or **◆** to scroll to Service Level and press **◆** to select.
- 5. Choose Level** Press **◆** or **◆** to scroll through service level settings and press **◆** to select the setting. (See the chart below for descriptions.)
- 6. Exit Menu** Press **END** to exit the menu, or you may scroll to other features.

Your phone has two service levels:

**Level 1:** Calls can be placed from memory locations 1-10 only.

- No dialing from keypad.
- No memory edit or storage.
- No access to name directory.

1 Mem  
1-10

**Level 4:** This is the **default setting**.

- No restrictions.

4 Std  
Setting

## **Authentication (A-Key) Entry**

Your A-Key feature acts like a PIN code and helps to protect your phone from unauthorized users. Contact your Service Provider for your personalized A-Key number.

**Keep in mind:** This feature should only be programmed once.

To activate the A-Key feature:

**1. Activate Feature**

Press **2**, **5**, **3**, **9** then **FCN**, **FCN**. You will see your phone's active phone number.

**2. Select Number**

If the phone number displayed is not the number you want the A-Key programmed to, press **#>** to select another number. This will be the phone number your phone will operate with once you exit the A-Key feature.

**3. Enter A-Key**

Enter your new A-Key (6- to 26-digit number) as provided by your Service Provider and **STO**, **STO**. Press **CLR** to correct any errors.

**4. Validate A-Key**

Press **\*** to validate the A-Key entry. You will see **Valid** if the A-Key was entered correctly, or you'll see **A-Key Invalid** if you need to re-enter your A-Key number.

# **Phone Options**



The Phone Options menu is your “command center” for adjusting the way your phone sends and receives calls. You can fine tune your phone for optimal performance, view information about your phone’s settings, and much more.

## **In this chapter you will learn how to:**

- switch phone numbers.
- review your phone’s settings.
- select a variety of system specific settings.

Follow these symbols as a guide for using the keys on the side of your phone.

**Press** **to scroll up**

**Press** **to select**

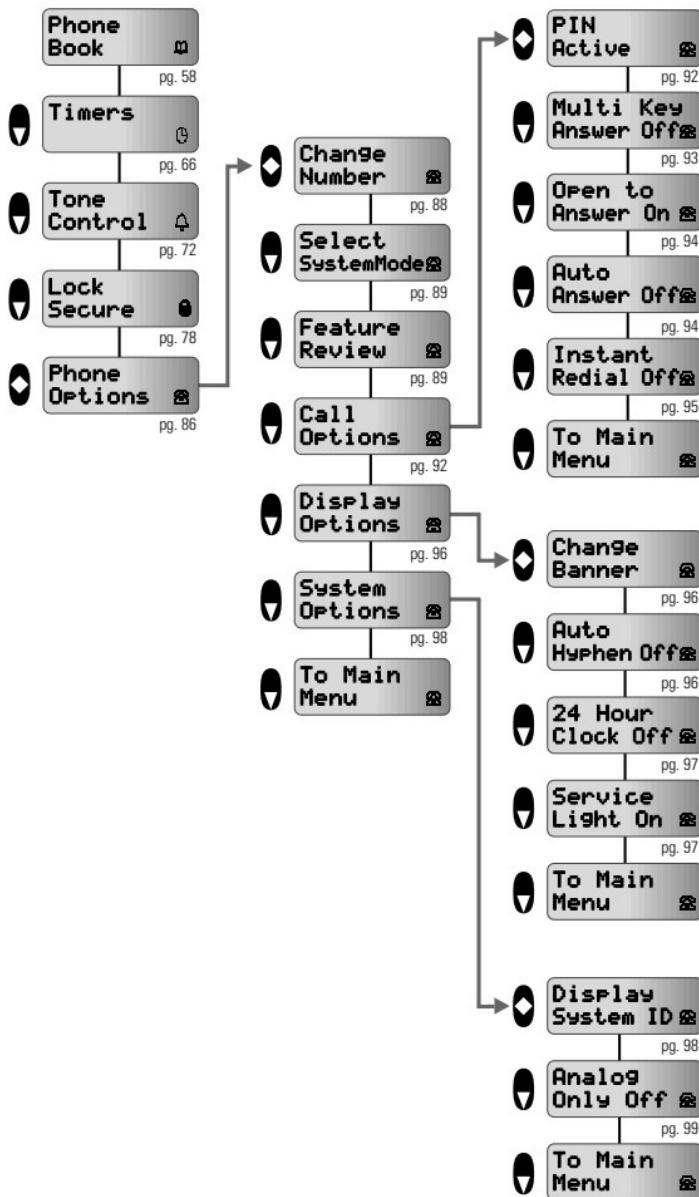
**Press** **to scroll down**



# Road Map

Press **FCN** then press **•** to enter the menu system.

Start:



## Getting to Phone Options...

- 1. Enter Menu** Press **FCN** then press **6**.
- 2. Enter Phone Options** Press **6** or **7** to scroll to Phone Options and press **6** to enter.

Change  
Number



## Changing Your Number

Your phone can be activated with up to four unique phone numbers. You could use one number for personal use, one for business, and the other two for cities that you travel to frequently. This feature allows you to select an appropriate number.

**Keep in mind:** Only one number can be active on your phone at a time.

- 3. Begin Change** Press **6** to enter Change Number. The display will show your phone's currently active number.
- 4. Choose Number** Press **6** or **7** to scroll through the phone numbers programmed into your phone. Press **6** to select the desired number. You will see: Set.
- 5. Exit Menu** Press **END** to exit the menu, or you may scroll to other features.

## **Feature Review**

After you've spent some time adjusting your phone's settings, use this feature to review the changes you've made. When you enter Feature Review, your phone will display any features that you have changed from their default factory settings.

**Keep in mind:** Feature Review is simply an opportunity to review – but not change – your current settings.

- 3. Begin Review** Press **0** or **0** to scroll to Feature Review and press **0** to enter.
- 4. Browse Features** Press **0** or **0** to scroll through any features you have changed from their default settings. If all features are set to their default factory settings, the display will show: Standard Settings.
- 5. Exit Menu** Press **END** to exit the menu, or you may scroll to other features.

Feature  
Review

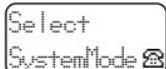


### **Shortcut:**

Press **FCN**  
then **0**,  
**9**, **RCL**.

## Getting to Phone Options...

- 1. Enter Menu** Press **FCN** then press **•**.
- 2. Enter Phone Options** Press **•** or **•** to scroll to Phone Options and press **•** to enter.



### Selecting a System Mode

Your Service Provider configures this feature when you receive a cellular phone number. Select System Mode allows you to select the type of cellular system your phone will attempt to access. See the next page for a chart of available settings.

- 3. Begin Selection** Press **•** or **•** to scroll to Select SystemMode and press **•** to enter. The display will show your phone's current System Mode setting.
- 4. Choose Mode** Press **•** or **•** to scroll through the System Mode settings (see chart on next page). Press **•** to select the displayed setting.
- 5. Exit Menu** Press **END** to exit the menu, or you may scroll to other features.

# Selecting a System Mode

|   |   |
|---|---|
| <b>Standard Mode:</b><br>Your phone first seeks a home type system, then a non-home type system.  | <p>If home system is non-wireline (type A)</p> <p>If home system is wireline (type B)</p> <p>Std AB</p> <p>Std BA</p>   |
| <b>Reversed Preference Mode:</b><br>Your phone first seeks a non-home type system, then a home type system. (This mode may be useful in fringe areas or certain roaming situations.)  | <p>If home system is non-wireline (type A)</p> <p>If home system is wireline (type B)</p> <p>Scan BA</p> <p>Scan AB</p> |
| <b>Home Only Mode:</b><br>Phone will not operate outside its home system.   | Home Only   |
| <b>Scan A Mode:</b><br>Phone will operate only within non-wireline (A) systems.   | Scan A  |
| <b>Scan B Mode:</b><br>Phone will operate only within wireline (B) systems.   | Scan B  |
| <b>Preferred System ID Mode:</b><br>Phone will scan for home or programmed preferred SIDs first. This choice requires entry of up to 60 System ID numbers for those systems in which you wish to operate. Contact your Cellular Service Provider for SID information. | Preferred SID Scan  |

## Getting to Call Options...

- 1. Enter Menu** Press **FCN** then press **6**.
- 2. Enter Phone Options** Press **6** or **7** to scroll to Phone Options and press **6** to select.
- 3. Enter Call Options** Press **6** or **7** to scroll to Call Options and press **6** to enter.

Call  
Options

PIN  
Active

## Call Options Submenu

This submenu gives you control over the way your phone places and receives calls.

### Activating PIN Code

Your Service Provider may require a Personal Identification Number (PIN) when placing calls. If so, you will probably want to activate this feature, which allows you to send your PIN code with one touch of a button.

**Keep in mind:** If you enter a service area that does not require a PIN code, make sure PIN Inactive is set.

- 4. Toggle PIN** Press **6** or **7** to scroll to PIN Active or PIN InActive and press **6** to toggle.
- 5. Exit Menu** Press **END** to exit the menu, or you may scroll to other features.

### Storing PIN Code in Memory Location 07

When PIN Code is active, your phone automatically uses the number stored in location 07 as your PIN Code. Once you've activated the PIN code, you should store the PIN code in location 07 of the internal Phone Book.

- 1. Enter PIN** Enter your PIN Code.
- 2. Store PIN** Press **STO**. You will see Location\_\_\_\_\_.  
Press **0** **7**.  
You will see: Alpha Or \*. Press **6**.

## **Placing a Call with PIN Code Active**

When you place a call with PIN Code active, your phone will queue the number stored in location 07. You can send the PIN Code whenever you like by pressing **•**.

- 1. Enter Number** Enter the number to be called, or recall it from memory.
- 2. Place Call** Press **SEND** or press & hold **•**.
- 3. Send PIN** After the call is placed, the system will prompt you for your PIN code. Press **SEND** or press & hold **•** to send the PIN code.

**Note:** If you see Invalid PIN, check to see if you have activated the feature in the menu without storing a PIN number in memory location 07. The PIN code must be less than seven digits.

## **Multiple Key Answer**

Why fumble for the **SEND** key to answer calls? With Multiple Key Answer ON, you can answer calls by pressing **•**, **0** or **#**, or any key in the center of the keypad, **1** through **#**.

- 4. Find Feature** Press **•** or **0** to scroll to Multi Key Answer.
- 5. Toggle Feature** Press **•** to toggle the feature ON or OFF.
- 6. Exit Menu** Press **END** to exit the menu, or you may scroll to other features.

Multi Key  
Answer Off 

**Keep in mind:** If there are any digits in your Scratchpad or if your phone is locked, this feature will not work.

## Getting to Call Options...

- 1. Enter Menu** Press **FCN** then press **6**.
- 2. Enter Phone Options** Press **6** or **7** to scroll to Phone Options and press **6** to select.
- 3. Enter Call Options** Press **6** or **7** to scroll to Call Options and press **6** to enter.

## Call Options Submenu

Open to Answer On 

### Open to Answer

This feature allows you to set whether or not your phone automatically answers when opened. If you subscribe to Caller ID, you'll probably want to set this feature OFF so you can open the phone and check who's calling before you answer.

- 4. Find Feature** Press **6** or **7** to scroll to Open to Answer.
- 5. Toggle Feature** Press **6** to toggle the feature ON or OFF.
- 6. Exit Menu** Press **END** to exit the menu, or you may scroll to other features.

**Note:** To answer calls with Open to Answer OFF, press **SEND**.

Auto Answer Off 

### Automatic Answer

Turn Auto Answer ON to have your phone automatically answer incoming calls after two ring cycles.

**Shortcut:**  
Press **FCN**, **6**,  
then **2**, **6**  
and continue  
with step 4.

- 4. Find Feature** Press **6** or **7** to scroll to Auto Answer.
- 5. Toggle Feature** Press **6** to toggle the feature ON or OFF.

## Automatic Answer (continued)

- 6. Exit Menu** Press **END** to exit the menu, or you may scroll to other features.

**Note:** We recommend you use this feature only with vehicle accessories and with your phone's ringer active (pg. 75). For instance, if you leave your phone unattended with this feature ON or do not hear the incoming call alert, your phone may answer a call in your absence.

### Instant Redial

When you hear a fast busy signal and see **Press SND to Redial**, the network may busy or temporarily unable to handle your call. Turn Instant Redial ON to have your phone take care of the redialing for you. Once this feature is turned ON, there's no need to press **SEND** when the network is busy. Your phone will automatically keep trying for the next four minutes, and you will see: **Redialing**.

Instant  
Redial Off 

- 4. Find Feature** Press **0** or **0** to scroll to **Instant Redial**.
- 5. Toggle Feature** Press **0** to toggle the feature ON or OFF.
- 6. Exit Menu** Press **END** to exit the menu, or you may scroll to other features.

**Keep in mind:** This feature redials only when the network is busy. If you hear a normal busy signal, this feature will not work.

## Getting to Display Options...

- 1. Enter Menu** Press **FCN** then press **6**.
- 2. Enter Phone Options** Press **6** or **7** to scroll to Phone Options and press **6** to select.
- 3. Enter Display Options** Press **6** or **7** to scroll to Display Options and press **6** to enter.

Display  
Options 

## Display Options Submenu

This submenu has a few features that determine how information appears on your phone's display.

Change  
Banner 

### Change Banner

Want to give your phone even more personality? Then create your own message banner for the phone to display when it's idle. Your banner can be up to 12 characters long.

- 4. Enter Feature** Press **6** to enter Change Banner. You will see either the current banner or if no banner is programmed: Alpha or Press **\***.
- 5. Enter Message** Enter your message using the alphanumeric keypad. (See page 39 for information on entering alphanumeric messages.) Press **6** when your message is complete.
- 6. Exit Menu** Press **END** to exit the menu, or you may scroll to other features.

Auto  
HyphenOff 

### Auto Hyphen

Just turn Auto Hyphen ON to have all phone numbers automatically hyphenated on the display. This allows you to easily distinguish between area codes, call prefixes, and other numbers.

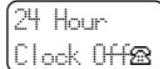
- 4. Find Feature** Press **6** or **7** to scroll to Auto Hyphen.

## Auto Hyphen (continued)

- 5. Toggle Feature** Press **◆** to toggle the feature ON or OFF.
- 6. Exit Menu** Press **END** to exit the menu, or you may scroll to other features.

## Display 24-Hour Clock

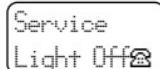
Your phone can display the current time in 12-hour or 24-hour format. Use this feature to turn the 24-hour clock ON or OFF.



- 4. Find Feature** Press **◆** or **◀▶** to scroll to 24 Hour Clock.
- 5. Toggle Feature** Press **◆** to toggle the feature ON or OFF.
- 6. Exit Menu** Press **END** to exit the menu, or you may scroll to other features.

## Service Light

The Service Light can be useful to quickly check the current state of your phone's service. But if you'd rather conserve standby-time, you can turn this feature OFF.



- 4. Find Feature** Press **◆** or **◀▶** to scroll to Service Light.
- 5. Toggle Feature** Press **◆** to toggle the feature ON or OFF.
- 6. Exit Menu** Press **END** to exit the menu, or you may scroll to other features.

## Getting to System Options...

- 1. Enter Menu** Press **FCN** then press **6**.
- 2. Enter Phone Options** Press **6** or **7** to scroll to Phone Options and press **6** to select.
- 3. Enter System Options** Press **6** or **7** to scroll to System Options and press **6** to enter.

System

Options 

Display

SID 

## System Options Submenu

The System Options submenu contains a feature that allows you to determine the system ID.

### Display System ID

Use this feature to determine the unique System ID for your cellular phone.

- 4. View SID** Press **6** to select Display SID. You will see the System ID for your phone.
- 5. Exit Menu** Press **END** to exit the menu, or you may scroll to other features.

## Analog Only

Turning Analog Only ON tells your phone to select an analog channel **(A)** for the next call. If you don't place a call, your phone will revert to dual mode service after a few minutes.

Analog  
Only Off 

**Note:** Some peripheral devices, like fax machines and modems, require analog operation.

- 4. Find Feature** Press **0** or **9** to scroll to Analog Only.
- 5. Toggle Feature** Press **0** to toggle the feature ON or OFF.
- 6. Exit Menu** Press **END** to exit the menu, or you may scroll to other features.

**Shortcut:**  
Press **FCN**  
then **2** to  
toggle Analog  
Only ON or  
OFF.

# **Accessory Options**

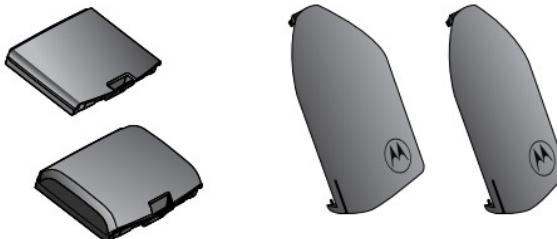
An exciting line of accessories can enhance and personalize your digital cellular experience.

## **Lithium Ion Batteries**

Motorola's Lithium Ion (LiIon) batteries are high energy-density batteries that offer increased capacity and are lighter in weight than similar sized Nickel Cadmium and Nickel Metal Hydride batteries.

## **Nickel Metal Hydride Batteries**

Nickel Metal Hydride batteries (NiMH) are high-capacity batteries that offer up to 30% more talk-time than comparable Nickel Cadmium batteries. To help achieve maximum life and capacity for your NiMH battery, do not leave the battery in the charger for more than 24 hours, and use only Motorola-approved chargers.



## **Cigarette Lighter Adapter**

Lets you plug into a reliable power source on the road. Uses your car's battery to power your phone and rapid charge its battery at the same time. The Cigarette Lighter Adapter will not overcharge your battery and contains circuitry to protect against overvoltage and power surges in the vehicle. In some cars, the engine must be running in order for the cigarette lighter to operate.



# **Accessory Options**

## **Desktop Charger (AC Adapter required)**



This charger has two pockets to charge up to two batteries simultaneously. Each pocket has its own sequential charging status LEDs. The desktop charger's front pocket can charge batteries while they are attached to your phone, and the rear pocket can charge batteries separately. It's easy to rotate batteries and always have a charged spare. For use with Lithium Ion, Nickel Cadmium and Nickel Metal Hydride batteries.

## **Holster**

Your StarTAC™ phone is so small and light, it's positively wearable. Slip it in the holster and clip the holster on— for the ultimate in high-tech fashion.



## **Headset**



The convenient headset provides both an earphone and microphone in one small piece for simple hands-free and private telephone conversations. The headset plugs directly into the jack on the top of your phone, so that you can wear your phone and move freely. Place the foam cover on the earpiece for a more comfortable fit. See pages 92-94 for Call Options that make using a headset with your phone even more convenient.

## **PCMCIA Modems**

These compact modems are made for mobility, with cable attachments that plug directly into the bottom of your Motorola cellular phone. They support fax, e-mail, and data transmission. The PCMCIA modems work with data devices using a standard PCMCIA Type II slot.

# **Accessory Options**

## **Hands-Free Vehicle Kit**

Optional Hands-Free Kits give you the convenience of hands-free, speaker phone operation while in your car. Full duplex operation lets you simultaneously talk and listen, so both parties can interrupt each other for a normal sounding conversation.

The Hands-Free Kit powers the phone and rapid charges its battery whenever your car's engine is running.

**Keep in mind:** Motorola offers a 3-Watt Vehicular Kit, which includes a 3-watt booster for analog signals. Since it is a digital cellular phone, your phone is NOT compatible with the 3-Watt Kit.

**Important:** We recommend you use genuine Motorola batteries and accessories. Under its cellular telephone warranty, Motorola specifically disclaims any responsibility for damage caused by the use of portable cellular telephone accessories not manufactured by Motorola.

## **Zero Install Car Kit**

For the quickest and easiest mobile solution, use the ZIP Car Kit. Plug the adapter end into you car's cigarette lighter and the other end into your phone's accessory connector. Then attach the microphone and you're ready to go!



## **Troubleshooting**

- Q.** I pressed the power button, but nothing happened. What's wrong with my phone?
- A.** Check that you have installed a battery and that the battery is charged. See page 14 for information about installing your battery.
- Q.** The display says **Locked**. How do I unlock my phone?
- A.** Try entering the last three digits of your cellular number. If that doesn't work, try using the factory preset lock code: 123. If all else fails, call your Service Provider (the company that sends you your monthly cellular bill) for assistance. For more information on your phone's security features, see the Lock/Security chapter, page 78.
- Q.** My battery didn't last as long as I expected. What can I do to extend battery life?
- A.** To get the most from your battery, make sure it is fully charged. To charge the battery to 100% of its capacity, leave it in the charger for an extra hour after the charger's light turns green.
- Exposing your battery to extreme temperatures—below -10°C (14°F) or above 45°C (113°F)—can shorten battery life. Batteries are especially sensitive to high temperature extremes. As a good rule of thumb, always take your phone with you when you leave your car.

## **Troubleshooting**

**Q.** When I turned on my phone, it beeped and the screen displayed: Invalid Battery. What's going on?

**A.** Your phone uses the Motorola E•P Charging System. This innovative technology allows your phone to communicate with the battery and tailor the charging cycle to get the best performance possible.

If your phone can't communicate with the attached battery, you will see: Invalid Battery. Check the label on the battery—if it isn't a Motorola original, the battery may not have the appropriate circuitry to communicate with the phone. Otherwise, try removing and attaching the battery again.

We recommend that you use Motorola original batteries and accessories and that you store your batteries in the protective cover when not in use.

**Q.** I tried to place a call and received a fast busy signal.

**A.** This sound means that the cellular system did not process your call. For example, the cellular system may be overloaded with call attempts. To redial the number, press the Smart Button or press **SEND** before ending your call attempt, or press **END** and try the call again later. See page 95 for more information on redialing.

## **Troubleshooting**

- Q.** I tried to place a call but received an alternating high/low tone.
- A.** This sound means your call did not reach the cellular system. Most likely, you dialed the number too soon after turning the phone ON. Wait until the NS indicator disappears before placing a call.
- An alternating tone may also indicate that your phone's signal is blocked. Make sure the antenna is fully extended and move clear of any obstructions, like bridges, parking garages, tall buildings, etc.
- Q.** My phone started beeping, and the display says: 1 Call Unanswered. What happened?
- A.** Someone tried to call you while you were in an area where the cellular signal was weak. Press **CLR** to clear your display, extend your phone's antenna, and avoid obstructions like tunnels, parking garages and tall buildings whenever possible.
- Q.** My phone was stolen. What should I report and to whom?
- A.** Report a stolen phone to the police and to your Service Provider (the company that sends you your monthly cellular service bills).

# Glossary

## A

**AC adapter** An accessory device that allows you to power and/or charge your phone from a wall outlet. See page 16.

**accessory connector** A socket on the bottom of the phone where you can attach accessories such as an AC adapter or cigarette lighter adapter. To learn more, see page 16.

**air-time** The amount of time you spend using a cellular system, between the time you successfully place a call and the termination of that call.

**alkaline** A battery technology used in personal cellular telephones.

**analog** The traditional method of cellular transmission. In addition to analog capability, your phone is equipped to handle digital transmission. See also CDMA.

**antenna** The device on your phone that sends and receives cellular signals. For tips on antenna use and efficiency, see page 6.

**Auto Answer** When you activate this feature, your phone automatically answers after two rings. See page 94.

**Auto Hyphen** A feature that automatically inserts hyphens into displayed phone numbers for easier visibility. See page 96.

**Automatic Redial** When your cellular network cannot handle your call, this feature enables your phone to automatically redial with one button push. See page 31.

## C

**Call Back number** A phone number in an alphanumeric message, provided by the sender. See page 54.

**Caller ID** A network/subscription dependent service that allows you to view information on incoming calls before answering. See page 50.

**CDMA (Code Division Multiple Access)** CDMA takes digitized voice and encodes it in a unique scheme that is sent out over the air. CDMA digital reduces the probability of dropped calls. Your phone is equipped to handle CDMA digital voice transmission.

**cellular carrier** One of multiple competing companies in a given geographic area that owns and operates a cellular system.

**Cellular Service Provider** A company affiliated with a cellular carrier that provides cellular service to its customers.

# Glossary

**cellular signal** The radio waves that carry information between your cellular phone and the cellular system.

**cellular system** The cellular equipment in a given geographic area that relays signals to and from individual cellular telephones and the landline telephone system.

**cigarette lighter adapter** An accessory device that allows you to power and/or charge your phone from a car's cigarette lighter.

## D

**dedicated Message Key** See Message Key.

**default** A feature's original setting as programmed in the factory.

**digital** See CDMA.

**DTMF** Dual Tone Multi-Frequency are the tones that your phone transmits to communicate with tone activated phone systems like Voice Mail or bank-by-phone. See page 76. Keep in mind: "DTMF Tones" does not refer to the sounds produced by your phone's speaker. See Keypad Tones for information on the sounds produced by your phone's speaker.

## E

**Emergency Call** This feature allows you to place a call from memory location 01 even if the phone is locked. See page 81.

## F

**fringe area** The outermost range of a cellular system where cellular signals are weak.

**function keys** The non-numeric keys on your phone used to access and navigate menu features, as well as perform memory functions. See page 20.

## H

**Home Only Mode** When your phone is active in this System Mode setting and you are beyond the range of your home Service Provider, your phone will not operate. See pages 90-91. See also system type.

**home system** The local cellular system where you obtain your cellular service.

**home type system** A cellular system of the same type as the local cellular system where you obtain your service. See also non-home type system and system type.

## I

**icon** One of the variety of symbols used to designate menu features and messages.

**indicator** A symbol on your phone that gives you information about your phone's status. See pages 24-27.

# Glossary

## K

**Instant Redial** When your cellular network cannot handle your call, this feature enables your phone to continuously redial for four minutes or until your call is picked up by the network. See page 95.

**Internal Rapid Charger** A charger built into your phone for use with an AC adapter or cigarette lighter adapter. See page 16.

**Keypad Tones** The sounds produced through your phone's speaker when you press the keys. See page 75. Keep in mind: "Keypad Tones" does not refer to the tones sent by your phone to communicate with automated phone systems. See Transmit Tones for information on the tones used to access automated phone systems.

## L

**landline** The telephone system used for conventional office and home phones.

**Lithium Ion** (LiIon) A battery technology used in personal cellular telephones. Lithium Ion batteries generally provide more energy capacity than Nickel Metal Hydride batteries of the same weight.

**lock** To prevent unauthorized access to the cellular telephone. See page 80.

**lock code** A three-digit code used to access your phone once it has been locked. The factory programmed lock code is 123. To view or change your lock code, see page 82.

## M

**memory location** A space in the internal Phone Book where you can store a telephone number and a name. Each of the Phone Book's 99 memory locations (numbered 01-99) can hold up to 32 digits and 24 letters.

**menu** This system contains five features: Phone Book, Timers, Tone Control, Lock/Secure, and Phone Options.

**menu feature** Any feature that can be accessed through the menu system.

**Message Key** Located in the upper right corner of the keypad, the dedicated Message Key offers one-touch access to messages and messaging functions. See page 48. See also Caller ID, Messages, and Voice Mail.

**Messages** A network/subscription dependent service that enables your phone to receive alphanumeric messages just like a pager. See page 54.

**Messaging Function Menus** While viewing your Caller IDs, reading your Messages, or checking your Voice Mail, you can use these menus to manage your messages: lock or unlock an alphanumeric message, delete one or all of your Caller ID or alphanumeric messages, or select a different message type.

# Glossary

## N

**Nickel Cadmium** (NiCd) A battery technology used in personal cellular telephone batteries.

**Nickel Metal Hydride** (NiMH) A battery technology used in personal cellular telephone batteries.

**non-home type system** A system type different from your home system. See also home type system and system type.

**non-wireline** See system type.

## P

**pause** A special character that tells your phone to wait before sending the next set of numbers stored in one memory location. See Pause Dialing.

**Pause Dialing** A method of storing Phone Book entries that allows you to store multiple strings of numbers in one memory location; useful, for instance, in accessing automated phone systems. See page 64.

**Personal Identification Number (PIN)** A private numeric password which protects personal accounts such as bank-by-phone or Voice Mail.

**Phone Book** An alphabetical list of the names and telephone numbers you have stored into your phone's internal memory.

**Preferred System ID Mode** When your phone is in this system mode setting, it will scan for systems on a preferred list. This choice requires entry of up to 60 System ID numbers. Contact your Service Provider for SID information.

**prompt** A display message requesting input.

## Q

**Quad Number** Your phone can be activated with up to four different phone numbers. See page 88 to learn how to change the number active on your phone.

## R

**Reversed Preference Mode** When your phone is active in this System Mode setting and you are beyond the range of your home Service Provider, your phone will seek a non-home type system, then a home type system. See pages 90-91. See also system type.

**road map** The visual representation of your phone's menu system provided in this manual.

**roam** To use a cellular system outside of your home system, usually when you travel beyond the range of your home system.

# Glossary

## S

**Scan A Mode** When your phone is active in this System Mode setting and you are beyond the range of your home Service Provider, your phone will only operate on non-wireline type systems. See pages 90-91. See also system type.

**Scan B Mode** When your phone is active in this System Mode setting and you are beyond the range of your home Service Provider, your phone will only operate on wireline type systems. See pages 90-91. See also system type.

**Scratchpad** A memory feature that automatically remembers the most recent number entered into the keypad. See page 43.

**Scratchpad tones** See DTMF.

**scroll** To move backward or forward through a list; for example, to move backward or forward through the menu system or the Phone Book using either the volume keys or the and keys.

**secure code** A six-digit code used to access and change certain security features. The factory programmed secure code is 000000.

**Service Provider** See Cellular Service Provider.

**Service Tones** Two short beeps used to alert you to any changes in your cellular service. See page 77.

**signal** See cellular signal.

**Silent Mode** Select this feature and all your phone's tones will be silenced and the Vibra-Call™ alert activated. See page 74.

**soft-handoff** Unlike traditional analog technology where you are disconnected from one cell site and then connected to another, CDMA digital technology connects you to a new site before disconnecting you from the old site. This is known as a "soft-handoff." With soft-handoff technology, you could experience fewer dropped calls as you travel between cell sites.

**Smart Button** The middle key on the side of your phone used to access the Phone Book, place calls, end calls, select the Phone Book, enter the menu system, and toggle features ON and OFF.

**Standard Mode** When your phone is active in this System Mode setting and you are beyond the range of your home Service Provider, your phone will seek a home type system, then a non-home type system. See pages 90-91. See also system type.

**standby-time** The total time your phone is ON but not used for talking.

# Glossary

**Super Speed Dial** A dialing shortcut that allows you to quickly dial any number in the internal Phone Book. To use this feature, enter the two-digit location of your number, 01-99, then press and hold Smart Button or press **SEND** and the call is placed. See page 42.

**System ID** Every cellular system has a unique number to identify itself. See page 98.

**System Mode** A setting that determines the system type that your cellular phone will access. See pages 90-91 to select a System Mode.

**system type** A designation that indicates one of the two competing cellular carriers in a given geographic area. The non-wireline carrier operates on the “A” block of cellular frequencies, and the wireline carrier operates on the “B” block of cellular frequencies.

## T

**talk-time** The total time that you can talk on your phone before the battery is fully discharged.

**toggle** To switch between two possible options; for example: ON vs. OFF. Pressing the Smart Button toggles features ON or OFF.

**Transmit Tones** See DTMF.

**Turbo Dial™ keys** To use this feature, press and hold a number on the keypad, **1** through **9**, and your call is placed.

## U

**unlock code** See lock code.

## V

**VibraCall™ alert** When activated, this feature alerts you silently of incoming calls by vibrating. It can be used alone or in conjunction with the ringer. See page 75.

**Voice Mail** Contact your Service Provider for availability.

**volume keys** Located on the side of your phone, the upper and lower volume keys are used to adjust ringer and keypad volume. They also scroll within the menu system and the Phone Book.

## W

**wireline** See system type.



# **Patent Information**

Manufactured under one or more of the following U.S. patents:

|          |          |         |         |         |         |         |
|----------|----------|---------|---------|---------|---------|---------|
| 4121218  | 4630305  | D299136 | 5004992 | 5166596 | 5363071 | D367640 |
| 4138681  | 4633141  | 4797929 | D315907 | 5175759 | 5365549 | 5499394 |
| 4193036  | 4636593  | 4798975 | 5008925 | 5175874 | D352497 | 5506490 |
| 4254382  | 4636741  | 4800348 | D316417 | D332261 | 5366826 | D368696 |
| 4302845  | D288432  | 4802236 | D316859 | 5182749 | D353131 | 5510693 |
| 4312074  | 4648125  | 4809356 | 5017856 | D332785 | D353361 | 5511235 |
| 4327319  | 4649543  | 4811377 | 5018188 | 5185566 | 5375143 | D369162 |
| 4329666  | D288683  | 4811404 | 5020091 | 5187809 | 5375258 | 5513078 |
| 4369516  | 4654655  | 4827226 | 5020092 | 5193223 | 5379324 | D369359 |
| 4369522  | D289156  | 4827507 | 5020093 | 5195106 | D354055 | 5519303 |
| 4378603  | 4662691  | 4829274 | 5028083 | 5195108 | D354062 | 5519346 |
| 4390963  | 4667333  | 4837534 | 5028859 | 5201069 | 5384825 | 5524276 |
| D269873  | 4668917  | D301476 | 5029044 | 5204977 | D356084 | 5524278 |
| 4398265  | 4670747  | 4843621 | 5029233 | 5210793 | 5402447 | D370463 |
| 4400584  | 4672502  | 4845772 | 5031028 | 5214675 | 5406146 | 5530922 |
| 4400585  | 4680787  | D302015 | 5036532 | 5222104 | 5406562 | 5542116 |
| D270835  | 4681476  | 4851966 | 5053924 | 5222251 | D357224 | 5544250 |
| D271491  | 4683585  | 4868576 | 5057762 | D337332 | D357457 | D372481 |
| Re.31470 | 4692726  | 4870686 | D320780 | 5230007 | 5410741 | 5546275 |
| 4431977  | 4704588  | D303656 | 5059885 | 5230093 | D357680 | 5546380 |
| 4434461  | D292578  | 4876552 | 5060294 | 5233633 | D357681 | D372896 |
| 4455534  | 4706036  | 4879533 | D322783 | 5235492 | 5428836 | 5551078 |
| 4462098  | D292920  | D305427 | D322955 | 5237257 | D359734 | 5559471 |
| D275951  | 4710724  | 4896124 | 5081674 | 5239127 | D359735 | D374424 |
| 4484153  | 4711361  | 4897873 | 5083304 | 5241545 | D359959 | D374872 |
| 4485486  | 4715063  | D305717 | D324024 | 5241548 | 5432017 | 5572193 |
| 4486624  | 4716319  | 4904549 | D324388 | 5241650 | D360632 | 5574976 |
| D276809  | 4716391  | 4905288 | 5095503 | 5241693 | 5438684 | 5577268 |
| 4491972  | 4723305  | 4905301 | D325028 | 5242767 | D361070 | D375732 |
| D277667  | D294257  | D306293 | D325583 | D339582 | 5442680 | D375733 |
| 4504834  | 4727306  | D306441 | 5109536 | 5249302 | 5446763 | D375734 |
| D278708  | 4727583  | D306594 | D325915 | 5251331 | 5448763 | D375932 |
| 4523155  | 4730195  | 4912602 | 5113436 | D340710 | 5448771 | D375952 |
| 4546329  | 4734635  | 4918732 | 5117450 | 5260988 | 5453997 | D376127 |
| 4550426  | 4736277  | 4922178 | 5121047 | 5261119 | D362840 | 5588041 |
| 4551696  | 4737976  | 4945570 | 5122480 | 5262710 | 5457744 | 5589796 |
| 4564821  | 4740794  | 4954796 | 5122722 | 5263052 | 5459640 | 5590177 |
| D282169  | 4741018  | 4959851 | D327061 | 5276707 | 5463646 | 5594778 |
| 4571595  | 4741034  | 4963812 | 5128834 | 5278994 | 5465412 | 5594951 |
| 4573017  | 4742562  | 4963843 | D328302 | D343173 | 5469177 | D377792 |
| 4574243  | D295627  | 4965537 | 5142551 | 5280637 | 5475752 | D377934 |
| 4585957  | 4746242  | 4972355 | 5142696 | D344087 | D365094 | 5604050 |
| 4602218  | D295973  | 4972432 | 5146620 | 5287553 | D365817 | 5606730 |
| D284759  | D295975  | 4972455 | 5148471 | 5287555 | 5486843 | D378366 |
| D285439  | 4751737  | 4975808 | 5148473 | 5287556 | 5487184 | 5613229 |
| 4616314  | D296187  | 4984290 | 5148961 | D344511 | 5488335 | 5613863 |
| 4617520  | 4761621  | D314173 | 5150359 | 5301365 | 5488649 | 5615233 |
| D286778  | 4764737  | D315330 | 5150384 | 5321847 | D366872 | 5621763 |
| 4626309  | D297734  | D315346 | 5152006 | D348880 | 5493198 |         |
| 4628529  | D297735  | D315543 | 5157693 | 5349588 | 5493714 |         |
| 4629829  | 4777564  | D315559 | 5163159 | 5359696 | 5497126 |         |
| 4630304  | Re.32768 | D315565 | 5164652 | 5361400 | 5497382 |         |

Other patents pending.

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